Project Roomkey provides safety and protection for our homeless neighbors who are most vulnerable to the risks of COVID exposure. This policy directive clarifies that no one will be excluded from Project Roomkey because they need help with Activities of Daily Living (ADLs) or other personal care, or because of a disability. For example, someone cannot be excluded because they need help with ADLs such as taking a shower, getting dressed, toileting, or transferring from bed to wheelchair. All qualified individuals are eligible for placement, following the CDC’s guidance:

1. Persons experiencing homelessness who are 65 years of age and older AND

2. Persons under 65 years of age with certain qualifying health conditions putting them at greater risk for COVID-19.

LAHSA affirms that the Americans with Disabilities Act requires that people with disabilities have an equal opportunity to participate in public entities’ programs, services and activities, including Project Roomkey, in the most integrated manner possible.

Applicant clients who have a companion or personal care attendant (PCA) to assist with Activities of Daily Living (ADLs) may be jointly referred into the program with the companion or PCA.

PRK sites are not medical facilities. Applicant clients who have acute medical needs that require skilled care will require a placement with a higher level of care. If an applicant has acute medical needs, LAHSA staff will provide contracted agencies with resources to facilitate appropriate placements.

If you have questions about this policy directive or an individual client’s eligibility, please contact tier1referrals@lahsa.org.

The referral form will be updated to reflect these clarifications. We thank you for your continued support of this important program and your dedication to those who most need shelter during these unprecedented times.