AGENDA AND NOTICE OF A PUBLIC MEETING OF THE
LOS ANGELES HOMELESS SERVICES AUTHORITY COMMISSION

Friday, November 15, 2019
9:00 a.m.

Los Angeles Homeless Services Authority
811 Wilshire Boulevard, 5th Floor
Los Angeles, CA 90017

<table>
<thead>
<tr>
<th>AGENDA NO.</th>
<th>ITEM AND DESCRIPTION</th>
<th>PRESENTER</th>
<th>PAGE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.0</td>
<td>Review and approve the minutes from the Commission Meeting held Friday, October 25, 2019.</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>2.0</td>
<td>Consent Calendar</td>
<td></td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>(Unless a Commissioner removes an item listed in this section or a Request to Speak form on the item is received by the Chair from a member of the public, this section will be voted upon without debate or presentations.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.1</td>
<td>Review and approve Letter of Support for H.R. 4302, regarding data sharing between Public Housing Authorities (PHAs) and Continuums of Care (CoCs).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.2</td>
<td>Review and approve the Recommendations for the Request for Statement of Qualifications (RFSQ).</td>
<td></td>
<td>11</td>
</tr>
<tr>
<td>2.3</td>
<td>Authorize Executive Director to enter into agreements and amendments with sub-recipients for activities in Fiscal Year 2019-2020, funded by the City of Los Angeles' Housing &amp; Community Investment Department (HCIDLA) for CDBG and ESG funding allocated for the 44th Consolidated Plan, General Funds and Homeless Emergency Aid Program (City HEAP); County of Los Angeles’ (County) Department of Children and Family Services (DCFS), Department of Public Social Services (DPSS), Workforce Development, Aging and Community Services (WDACS) and Chief Executive Office (CEO); California Emergency Solutions and Housing Program (CESH); and/or State Homeless Emergency Aid Program (HEAP) Funds, as shown on the attachment, subject to funding being allocated to LAHSA. In the event that funding period or amount allocated from HCIDLA, County and/or the State is reduced or not forthcoming, authorize the Executive Director to reduce terms of service, compensation, or not enter into agreements as deemed appropriate by the Executive Director.</td>
<td></td>
<td>14</td>
</tr>
</tbody>
</table>
2.4 Authorize Executive Director to execute a Lease Agreement with SRI Ten 7070 Wilshire LLC for office space located at 707 Wilshire Boulevard to be used as LAHSA’s administrative office space for the term November 1, 2020 to October 31, 2031. In the event that funding period or amount allocated from LAHSA’s funders is reduced or not forthcoming, authorize the Executive Director to reduce terms, compensation, or not enter into the Lease Agreement as deemed appropriate by the Executive Director.

2.5 Review and Approve Revised California Emergency Solutions and Housing Program (CESH) Authorizing Resolution.

3.0 Executive Director Report. Peter Lynn

4.0 Chief Operating Officer Bi-monthly Report. Karla Chalif

5.0 Presentation on Permanent Supportive Housing (PSH) Vacancy to Move-In Timelines. Meredith Berkson Marc Tousignant

6.0 Update on LAHSA Special Projects:
   • 2019 Mobile Showers Program
   • A Bridge Home

7.0 Update on implementation of recommendations from Ad Hoc Committee on Women and Homelessness. Marisa Conner

8.0 Report on Faith Based Initiatives. Steven Yu

9.0 Report on the Personnel Committee Meeting held on Tuesday, November 5, 2019. Commissioner Dusseault

10.0 Report on the Policy & Planning Committee Meeting held on Friday, November 8, 2019. Commissioner Muro

11.0 Report on the Programs & Evaluation Committee Meeting held on Thursday, November 14, 2019. Commissioner Waggoner

12.0 Report on the Finance, Contracts and Grants Management Committee Meeting held Thursday, November 14, 2019. Commissioner Farkas

13.0 Commissioner updates and agenda requests for future meetings. Commissioner Dusseault

14.0 Public Participation
Each Public Participant speaker is limited to two (2) minutes and may address any topic within the Commission’s jurisdiction. A Request to Speak Form must be filled out and submitted to the Secretary prior to the beginning of Public Participation. Subject to the total 20-minute period, each Public Participation speaker is limited to two (2) minutes.

Adjournment

Packets of materials on agenda items are available to the public during normal business hours at 811 Wilshire Boulevard, 6th Floor, Los Angeles, CA 90017. For further information, you may call 213-683-3333. Upon request, sign language interpreters, materials in alternative formats and other accommodations are available to the public for LAHSA meetings. All requests for reasonable accommodations must be made at least three working days (72 Hours) in advance of the scheduled meeting date. For additional information, contact LAHSA at (213) 683-3333 or TTY (213) 553-8488
MINUTES OF THE
LOS ANGELES HOMELESS SERVICES AUTHORITY COMMISSION
Held October 25, 2019

The Los Angeles Homeless Services Authority Commission Meeting, held at 811 Wilshire Boulevard, Los Angeles, California, was called to order at 9:03 a.m. by Commissioner Dusseault.

Attendance:
LAHSA Commissioners Present:
Sarah Dusseault, Chair
Mitch Kamin, Vice Chair
Kelli Bernard
Wendy Greuel
Noah Farkas
Irene Muro
Kelvin Sauls
Booker Pearson

LAHSA Commissioners Absent:
Lawson Martin
Jacqueline Waggoner

Attorneys Present:

LAHSA Staff:
Peter Lynn, Executive Director
Heidi Marston, Chief Program Officer
Tony Creed, CFO, Finance
Lisa Flores, Executive Assistant, Executive Department
Ahmad Chapman, Director, Communications
Daniel Fisher, Associate Director, Operations, Procurement & Performance Management
Mazharul Islam, Director, Data Management
Elsie Nwankwo, Coordinator, Procurement, Procurement & Performance Management
Ben Phan, Associate Director, Budget & Finance
Jeffrey Proctor, Associate Director, Performance Management, Procurement & Performance Management
Maira Sanchez, Coordinator, Permanent Housing Inventory, Policy & Systems
Heidi Wiersma, Project Manager, Procurement & Performance Management

Call to Order/Roll Call/Establishment of Quorum
Roll was called and quorum was not established at 9:03 a.m.

The agenda was heard out of order.

Commissioners Farkas and Muro arrived, and quorum was established at 9:11 a.m.

3.0 Executive Director Report.
Peter Lynn, Executive Director, gave the report:

- Mr. Lynn updated Commission on issues and events for LAHSA, including the fires at Sepulveda Basin and Santa Clarita; 707 Wilshire Building Lease; CoC NOFA application submittal; the additional State’s CoC emergency allocation award for the homelessness assistance funding; Commissioner Dusseault asked to send something in writing to the State indicating the prioritization of funding; County Homeless Initiative and policy summits and SPAs quarterly strategic meetings; Measure HHH and HHAPP funding; Permanent Supporting Housing Strategy and revenues; County Homeless Initiative; an update on the Housing Gaps
Analysis to address homelessness; Commissioner Pearson asked about the gaps assumption and process; there was discussion about the analysis, its functions and the changes that need to be made; Homeless Count 2020 update, formal community kick-off, and dates for the homeless count in January 2020; acknowledge and introduced new staff, promotions, one five year anniversary, and employee of the month.

Public Speaker(s): There were no public speakers.

1.0 Review and approve the minutes from the Commission Meeting held Friday, September 27, 2019.

Motion: Commissioner Greuel moved and Commissioner Farkas seconded approval of the minutes as presented.

Public Speaker(s): There were no public speakers.

Action: The motion passed unanimously.

2.0 Consent Calendar

(Unless a Commissioner removes an item listed in this section or a Request to Speak form on the item is received by the Chair from a member of the public, this section will be voted upon without debate or presentations.)

2.1 Review and approve Procurement Cycle Extension and Procurement Evaluation & Redesign Timeline.

2.2 Review and approve Final FY 2018-19 LAHSA Budget.

2.3 Review and approve Revised FY 2019-20 LAHSA Budget.

2.4 Authorize Executive Director to enter into agreements and amendments with sub-recipients for activities in Fiscal Year 2019-2020, funded by the City of Los Angeles’ Housing & Community Investment Department (HCIDLA) for CDBG and ESG funding allocated for the 44th Consolidated Plan, General Funds and Homeless Emergency Aid Program (City HEAP); County of Los Angeles’ (County) Department of Children and Family Services (DCFS), Department of Public Social Services (DPSS), Workforce Development, Aging and Community Services (WDACS) and Chief Executive Office (CEO); California Emergency Solutions and Housing Program (CESH); and/or State Homeless Emergency Aid Program (HEAP) Funds, as shown on the attachment, subject to funding being allocated to LAHSA. In the event that funding period or amount allocated from HCIDLA, County and/or the State is reduced or not forthcoming, authorize the Executive Director to reduce terms of service, compensation, or not enter into agreements as deemed appropriate.

2.5 Review and approve Internal Audit Quality Assurance and Improvement Program.

2.6 Review and approve Fraud, Waste, and Abuse Policy.

2.7 Review and approve Third Party Audit Coordination Policy.

Items 2.2 and 2.3 were pulled from the Consent Calendar.

Motion: Commissioner Sauls moved and Commissioner Bernard seconded the approval of the Consent Calendar, excluding items 2.2 and 2.3.

Public Speaker(s): There were no public speakers.

Action: The motion passed unanimously.

2.2 Review and approve Final FY 2018-19 LAHSA Budget.

2.3 Review and approve Revised FY 2019-20 LAHSA Budget.

• Commissioner Bernard raised questions about the budget summary of the City of Los Angeles 2018-19 HEAP amount and asked that the amount be corrected.
• Commissioner Kamin raised questions about the budget increase and underpend funding, and asked for an update; Mr. Phan, Associate Director, Budget and Finance and Tony Creed, CFO and Mr. Lynn gave an update on the 2018-19 budget; there was discussion about Measure H and HEAP funds increases, and Measure H revenue;
• Commissioner Farkas talked about the discussion in FCGM where the new funding for 2019-20 are being invested and a report back will come back to next month’s FCGM; Commissioner Greuel inquired about the budget approvals and timelines given to Commissioners and to distinguish the decision makers as to where the funding is allocated and implemented; there was discussion about the budget, funding sources, and the process; Commissioner Farkas asked for a budget narrative and a report back on the year over year underspend and this year’s investment of additional funds, and quarterly budget reports; Commissioner Greuel talked about the process with the City of Los Angeles and communication with LAHSA on the unappropriated budget; Farkas raised questions about the increase of LAHSA’s operational costs; there was discussion about the operational costs.

Motion: Commissioner Farkas moved and Commissioner Muro seconded the approval of the Consent Calendar items 2.2 and 2.3.

Public Speaker: Joseph Lyons

Action: The motion passed unanimously.

4.0 Chief Program Officer Bi-monthly Report.
Heidi Marston, Chief Program Officer, gave the report:

• Ms. Marston updated Commission on issues including, La Brea and Wilshire site lease; implementation of the system wide Problem-Solving program and community provider trainings; Safe Parking kick-off, RFP Safe Parking RFP portfolio and bi-weekly calls with providers; TCC Capacity Building review, report and RFP procurement process and survey sent to providers; CES Refinement Workshops, Youth and Adult refinement workshops; Measure H funding used to create Campus Peer Navigation and CES access services to students who are experiencing homelessness; Commissioner Pearson talked about the County's new CalFresh program and new legislation to offer free food/meals to Community Colleges and encouraged staff to work with DPSS staff to inquire about those resources; an update on CalWORKS; Weekend to End Homelessness events; SPA 3 Community Engagement Coordinator hosted a Learning Seminar for all Spa 3 cities for the Homeless Count efforts; HUD’s funding award for HMIS Capacity Building; Access and Engagement won LA County’s 33rd Annual Productivity and Quality award; CARE and CARE+ teams and partnership with the City and County of Los Angeles.

Public Speaker(s): There were no public speakers.

5.0 Presentation of Communications Plan.
Ahmad Chapman, Director, Communications, gave the report:

• Mr. Chapman introduced himself and gave a presentation of the Communications Plan as described in the provided documents.
• Commissioner Kamin talked about the investment being done for the communications department and would like to hear more about enhancing the ability to deliver more services effectively and about the communications strategy to improve the infrastructure of communication; there was discussion about the department’s new communications plans, adjusting the narrative, timeline to enhancing the department, and building up a communications team.
• Commissioner Muro raised concerns about the ethnic news media not being listed and suggested to include them, and service providers to the local publication list; Commissioner Dusseault also asked to include smaller cities throughout the County, in particular the Council of Governments and also the Asian news media; also talked about the branding and goals, digitally putting a face to LAHSA and messaging strategy to keep people engaged and informed and asked to continue to rely on the communication consultants; there was discussion about the communications and strategic plan.

Public Speaker(s): There were no public speakers.

6.0 Report on RFSQ Enhancement.
Daniel Fisher, Associate Director, Operations, and Elsie Nwankwo, Coordinator, Procurement, Procurement & Performance Management, gave the report:
• Mr. Fisher gave a report on RFSQ Enhancement as described in the provided documents.
• Commissioner Pearson asked about the survey results and the one-on-one technical assistance; Mr. Fisher explained the process and introduced Ms. Elsie Nwankwo, Coordinator of Procurement & Performance.
• Ms. Nwankwo gave a presentation on the RFSQ enhancement, the online application process, Core documents submission; and demonstrated the live version of the online application process.
• Commissioner Farkas asked about the technical assistance; there was discussion about the process and requirements; Commissioner Muro asked about the process for existing RFSQ certified providers; there was discussion about the process of reapplying, assistance and sources given to existing and new providers.
• Commissioner Dusseault recommended to outreach to other parts of the County geographically to build capacity.

Public Speaker: Joseph M. Lyons

7.0 Update on the 2019-20 Winter Shelter Program.
Jeffrey Proctor, Associate Director, Performance Management, Procurement & Performance Management, gave the report:
• Staff gave an update on the 2019-20 Winter Shelter Program as described in the provided documents.
• Commissioner Dusseault asked about the process of how we are funding emergency services; there was discussion about the process in working with the Mayor’s office.
• Commissioner Sauls asked about the accuracy of the winter shelters list provided by Council Districts and talked about the faith based initiative and how do we facilitate winter shelters, and outreach to identify potential winter shelter sites, and asked to reach out to those working with faith based initiative; there was discussion about how to outreach with faith based community to identify potential winter shelters.
• Commissioner Greuel asked about the hours of operations, the funding and educating the public and why aren’t there any new armory shelters, and why aren’t the armory sites using their sites for winter shelters since the new law was passed; there was discussion about the process and challenges, expansion of sites and extending hours and budget to keep these sites open 24 hours; there was discussion about the transportation from pick up locations to and from the shelters, and how to communicate with the community.
• Commissioner Sauls asked about the amount of TAY shelters; Commissioner Muro brought up the process of getting funding to add a potential site in SPA 7; there was discussion about the process of getting funding and staff will get back with that information and if funding is available.

Public Speaker(s): There were no public speakers.

Commissioners Bernard, Muro and Sauls departed the meeting and quorum was lost.

Adjournment: The meeting adjourned at 11:36 a.m.

9.0 Presentation on Permanent Supportive Housing Pipeline Inventory.
Maira Sanchez, Coordinator, Permanent Housing Inventory, Policy & Systems, gave the report:
• Staff gave a presentation on Permanent Supportive Housing Pipeline Inventory as described in the provided documents.
• Commissioner Pearson asked about the tax credit; there was discussion about tax credit, the population and data. Commissioner Greuel asked about the projects funded by Measure H; Commissioner Dusseault asked for a chart that shows the geography and to share with the Commission; Commissioner Pearson asked to relate these numbers to the Gaps Analysis process; there was discussion about the Gaps Analysis process.

Public Speaker(s): There were no public speakers.

8.0 Update on LAHSA Special Projects: 2019 Mobile Showers Program and A Bridge Home
Jonathan Chi, Manager, Quality Assurance & Special Project, Procurement & Performance Management, and Heidi Wiersma, Project Manager, Procurement & Performance Management, gave the report:
• Report was not heard and deferred to next month’s Commission meeting.

Public Speaker(s): There were no public speakers.

10.0 Presentation on Unsheltered Population Analysis.
Mazharul Islam, Director, Data Management, and Janey Rountree, Executive Director, UCLA, California Policy Lab (CPL), gave the report:
• Staff gave a brief update on the Unsheltered Population Analysis and a fuller analysis presentation when completed will be presented at an upcoming Commission meeting.
• Ms. Janey Rountree, CPL Consultant talked about the research and street outreach data assessments done on the unsheltered population; there was discussion about the research.

Public Speaker(s): There were no public speakers.

11.0 Report on the Programs & Evaluation Committee Meeting held on Thursday, October 17, 2019.
Commissioner Sauls, gave the report:

• Report was not heard.

Public Speaker(s): There were no public speakers.

12.0 Report on the Finance, Contracts and Grants Management Committee Meeting held Thursday, October 17, 2019.
Commissioner Farkas, gave the report:

• Report was not heard.

Public Speaker(s): There were no public speakers.

13.0 Report on the Policy & Planning Committee Meeting held on Friday, October 18, 2019.
Commissioner Muro, gave the report:

• Report was not heard.

Public Speaker(s): There were no public speakers.

14.0 Report on the Audit Committee Meeting held on Friday, October 18, 2019.
Commissioner Pearson, gave the report:

• Report was not heard.

Public Speaker(s): There were no public speakers.

15.0 Commissioner updates and agenda requests for future meetings.
Commissioner Dusseault, gave the report:

• Commissioner Farkas asked about the strategic planning process; Heidi Marston, Chief Program Officer will come back with an update in the November or December meeting.
• Commissioner Pearson asked about the motion from the County to determine the number of families served and on the waiting list for motels and rapid rehousing; an update on the Family Board report, data analysis and family system will be presented to the Commission.
• Commissioner Dusseault mentioned the meeting requested with Peter Lynn and Heidi Marston, to talk about the pending agenda items requested by Commissioners and timelines.

Public Speaker(s): There were no public speakers.

16.0 Public Participation

Public Speaker: Joseph M. Lyons
### Legislative Recommendation Summary

<table>
<thead>
<tr>
<th>Date of Analysis</th>
<th>10/31/2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bill Number</td>
<td>H.R.4302</td>
</tr>
<tr>
<td>Author</td>
<td>Sherman (CD 30: San Fernando Valley/Eastern Simi Hills)</td>
</tr>
<tr>
<td>Los Angeles Delegation Co-Sponsors</td>
<td>N/A</td>
</tr>
<tr>
<td>Bill Status</td>
<td>Passed House Financial Services Committee on 9/20/19; going to House Floor for vote next.</td>
</tr>
<tr>
<td>Staff Recommendation</td>
<td>SUPPORT</td>
</tr>
<tr>
<td>Bill Summary</td>
<td>H.R.4302 would authorize public housing agencies (PHAs) to share data and information regarding individuals and families experiencing or at-risk of homelessness with the lead entity within a Continuum of Care (CoC). H.R.4302 also ensures privacy protections within the data sharing to safeguard clients.</td>
</tr>
<tr>
<td>Argument for Support/Opposition</td>
<td>SUPPORT: H.R.4302 would provide PHAs and CoCs with a needed information sharing pathway to provide better care coordination and continuity for vulnerable individuals. This is important because individuals who experience homelessness typically have trauma, substance use, and mental health needs and face barriers navigating complex systems. Furthermore, PHAs will be able to keep CoCs apprised of a clients housing needs and risks and CoCs can help PHAs stayed informed of gaps and needs in the community. H.R.4302 also ensures that a clients’ privacy will be protected and upholds the Violence Against Women Act protections as well.</td>
</tr>
<tr>
<td>County Position</td>
<td>No position.</td>
</tr>
<tr>
<td>City Position</td>
<td>No position.</td>
</tr>
<tr>
<td>Notable Support/Opposition</td>
<td>SUPPORT: The Los Angeles County Development Authority</td>
</tr>
<tr>
<td></td>
<td>OPPOSITION: There has been no notable documented opposition.</td>
</tr>
</tbody>
</table>
November 15, 2019

The Honorable Nancy Pelosi
Speaker of the House of Representatives
1236 Longworth House Office Building
Washington, D.C. 20515

RE: Support for H.R.4302 – B. Sherman (CA-30)

Dear Madam Speaker,

On behalf of the Los Angeles Homeless Services Authority (LAHSA) and the Los Angeles Continuum of Care (LA CoC), we write in support of H.R. 4302, which would authorize public housing agencies to share data with local CoCs regarding individuals and families who are experiencing or at-risk of homelessness for the purposes of coordinating services and housing.

LAHSA is a joint powers authority of the City and County of Los Angeles and serves as the lead agency in the LA CoC. LAHSA is responsible for funding a significant portion of the interim housing, permanent housing, and supportive services for individuals and families experiencing homelessness in Los Angeles County. LAHSA’s mission is to combat homelessness and ensure everyone in the LA CoC has access to safe and stable housing. As such, we support H.R. 4302 as it would provide coordination and continuity of care for vulnerable persons in the LA CoC, while ensuring the needed protections are in place to safeguard their privacy as well.

In 2018, an estimated 55,000 people fell into homelessness across Los Angeles County, many of them experiencing homelessness for the first time. The high rate of inflow led to an increase of 12% in the County’s total population experiencing homelessness, despite the system having housed more people than ever. Due to the high inflow and the increasing numbers of chronically homeless individuals, coordination of care between systems is imperative. One of the more important relationships is the one between a CoC and the local public housing agencies (PHAs) within the CoC, as PHAs are critical in community efforts to prevent and end homelessness.

According to the U.S. Department of Housing and Urban Development (HUD), communities that have been the most successful in working towards ending homelessness are those where PHAs are working directly with other stakeholders, including – and especially – the local CoC. Coordination of care is extremely important for individuals and families experiencing homelessness, many of whom may have a history of trauma, mental illness, and substance use, and may have a difficult time navigating complex systems and keeping track of past or current service use. Coordination and data sharing between PHAs and CoCs can allow for

---

information to be exchanged such as a residents’ participation in housing programs and services. CoCs can, conversely, provide PHAs with homeless verification and demonstrate a local need to create a homelessness preference, in which PHAs can then provide the CoC with the outcomes. For example, a CoC may use their Point-in-Time homeless count and Homeless Management Information System data to see that there has been a growth over time in chronically homeless veterans and ask local PHAs to create a preference and prioritize this population. PHAs then, if H.R.4302 goes into effect, would be able to show the outcome data of this preference, keeping CoCs informed of community progress toward preventing and reducing homelessness.

By allowing PHAs to share data with local CoCs regarding their residents who are experiencing or at-risk of homelessness, H.R.4302 is creating a needed pathway for information sharing which will allow the homeless services system to better serve clients. H.R.4302 would also greatly reduce administrative burden by making policies and procedures around data sharing more explicit and reduce the ambiguity that currently exists.

Not only will this bill allow for data sharing to better facilitate housing and supportive services for vulnerable individuals, but it will also do so in a thoughtful way. H.R.4302 includes provisions that will ensure clients are protected from unnecessary intrusions or exposure to enforcement activities. The bill additionally ensures that the protections under the Violence Against Women Act are upheld.

H.R.4302 is a critical piece of legislation which will help fill a gap in the broader homeless services system. Data is necessary to track outcomes as well for informing stakeholders of funding and program needs. For these reasons, we support H.R.4302 due to the positive impact it will have on service coordination, especially in the LA CoC. We thank you for considering this vital piece of legislation.

Sincerely,

Sarah Dusseault
Chair, LAHSA Commission

Peter Lynn
Executive Director
To: LAHSA Programs and Evaluation Committee

From: Daniel Fisher, Associate Director, Operations

Date: November 14, 2019

CC: Peter Lynn, Executive Director
Heidi Marston, Chief Program Officer
Emily Andrade, Director, Procurement & Performance Management
Kristina Dixon, Director, Finance
Kelli Pezzelle, Manager, Procurement

Re: Request for Statement of Qualifications (RFSQ) for Certification as a Qualified Bidder for LAHSA Funding Opportunities Review Results for October 2019 Applicants

Committee Action Requested: Review and approve the results and recommendations for the RFSQ for Certification as a Qualified Bidder for LAHSA Funding Opportunities.

Background: The Los Angeles Homeless Services Authority (LAHSA) released the RFSQ for Certification as a Qualified Bidder for LAHSA Funding Opportunities on April 20, 2017. Addenda to this document were issued on June 2, 2017, August 24, 2017, March 30, 2018, and July 11, 2019. This ongoing solicitation has a recurring submission due date on the 1st of each month.

Review Criteria: The RFSQ for Certification as a Qualified Bidder for LAHSA Funding Opportunities established review criteria in four areas to determine that applicants have the basic qualifications to submit a proposal under future LAHSA issued RFP(s) and have the potential to successfully operate the program being proposed for funding. To be recommended for certification an applicant must score at least 15 out of a possible 20 points and have submitted all required Core Documents.

The areas of review outlined in the RFSQ include:
- Financial Stability
- Financial Capacity
- Organizational Capacity
- Organizational Experience

Applications Received: LAHSA received nine applications for the month of October 2019. Three new applications were received from organizations that had not previously held a primary contract with LAHSA. Four applications were from previously RFSQ-certified agencies requesting additional funding sources. The remaining two applications were resubmissions of revised or updated documentation that had previously been found to be incomplete or inadequate.

Review Result: Based upon an evaluation of the criteria detailed above, it was determined that one organization is being recommended for certification as a qualified bidder for LAHSA-issued funding opportunities as detailed in the attached spreadsheet. The remaining organizations have been notified by LAHSA of what is incomplete or inadequate in their applications and the corrections that need to be made in order to be certified through the RFSQ process.
Staff Recommendations:
Staff recommends the approval of the RFSQ for Certification as a Qualified Bidder for LAHSA Funding Opportunities Review Results and Recommendations as detailed in this memorandum and the attached spreadsheet.

RFSQ Application Results:

Table 1: List of RFSQ Applications Received

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agencies who have never had a primary contract with LAHSA before</td>
<td>69</td>
</tr>
<tr>
<td>Agencies who have not passed a threshold review since May 2016</td>
<td>21</td>
</tr>
<tr>
<td>Agencies who were pre-certified but wished to apply for additional funding source(s)</td>
<td>29</td>
</tr>
<tr>
<td><strong>TOTAL APPLICATIONS RECEIVED SINCE APRIL 20, 2017</strong></td>
<td><strong>119</strong></td>
</tr>
</tbody>
</table>

Table 2: List of RFSQ Certified Agencies

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pre-certified Agencies*</td>
<td>70**</td>
</tr>
<tr>
<td>Non-profits:</td>
<td></td>
</tr>
<tr>
<td>Agencies who have never had a primary contract with LAHSA before</td>
<td>39</td>
</tr>
<tr>
<td>Agencies who have not passed a threshold review since May 2016</td>
<td>19</td>
</tr>
<tr>
<td><strong>TOTAL CERTIFIED NON-PROFITS</strong></td>
<td><strong>128</strong></td>
</tr>
</tbody>
</table>

* Government entities are not required to be evaluated through our RFSQ process to be a qualified bidder. They are not included in this list.
** Please note that this number has changed from 71 to 70 due to the merger of Lamp, Inc. and Ocean Park Community Center (dba The People Concern).
<table>
<thead>
<tr>
<th>Application #</th>
<th>Organization</th>
<th>City General Funds</th>
<th>County General Funds</th>
<th>Measure H Special Fund</th>
<th>City CDBG</th>
<th>City ESG</th>
<th>County ESG</th>
<th>State ESG</th>
<th>Continuum of Care (CoC)</th>
<th>County DPSS</th>
<th>County DCFS</th>
<th>All Core Documents Received</th>
<th>Points</th>
<th>Pass/Fail</th>
</tr>
</thead>
<tbody>
<tr>
<td>18259</td>
<td>David and Margaret Youth and Family Services</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Y</td>
<td>Yes</td>
<td>15.1</td>
<td>Yes</td>
</tr>
</tbody>
</table>

RFSQ Review Results for October 2019

Item 2.2 (a)
To: Finance Contracts & Grants Management Committee

From: Shalon Zeferjahn, Sr. Manager – Purchasing, Contracts & Grants Administration

Date: November 14, 2019

CC: Peter Lynn, Executive Director
Anthony Creed, Chief Financial Officer
Emily Andrade, Director of Procurement & Performance Management Dept.
Daniel Fisher, Associate Director of Operations – Procurement & Performance Management Dept.

Re: Authorization for Executive Director to Enter Into Agreements and Amendments with Sub-recipients for Activities in Fiscal Year 2019-2020 Funded by the City of Los Angeles’ Housing & Community Investment Department (“HCIDLA”) for CDBG and ESG Funding Allocated for the 44th Consolidated Plan, General Funds and Homeless Emergency Aid Program (“City HEAP”); the County of Los Angeles’ (“County”) Department of Children and Family Services (“DCFS”), Department of Public Social Services (“DPSS”), Workforce Development, Aging and Community Services (“WDACS”) and Chief Executive Office (“CEO”); California Emergency Solutions and Housing Program (“CESH”); and/or State Homeless Emergency Aid Program (“HEAP”) Funds as Shown on the Attachment, Subject to Funding Being Allocated to LAHSA.

Staff Recommendation:

Staff recommends that LAHSA’s Commission authorize LAHSA’s Executive Director to enter into agreements and amendments with sub-recipients for activities in Fiscal Year 2019-2020, funded by the City of Los Angeles’ Housing & Community Investment Department (“HCIDLA”) for CDBG and ESG funding allocated for the 44th Consolidated Plan, General Funds and Homeless Emergency Aid Program (“City HEAP”); County of Los Angeles’ (“County”) Department of Children and Family Services (“DCFS”), Department of Public Social Services (“DPSS”), Workforce Development, Aging and Community Services (“WDACS”) and Chief Executive Office (“CEO”); California Emergency Solutions and Housing Program (“CESH”); and/or State Homeless Emergency Aid Program (“HEAP”) Funds, as shown on the attachment, subject to funding being allocated to LAHSA.

Staff further recommends, in the event that funding period or amount allocated from HCIDLA, County and/or the State is reduced or not forthcoming, authorize the Executive Director to reduce terms of service, compensation, or not enter into agreements as deemed appropriate by the Executive Director.

Background:

LAHSA administers annual funding from the State, City and County to support a variety of homeless programs. LAHSA receives annual CDBG and ESG funding from the City of Los Angeles through the City’s Consolidated Plan application to HUD, City HEAP funds from the City’s Grant Number 18-HEAP-00003 with the State, and City General Funds through the Mayor’s budget. LAHSA receives annual funding from a variety of County Departments, including funding for the Independent Living Program (“ILP”) from DCFS, funding for General Relief and Coordinated Entry System for Families programs from DPSS, funding for Adult Protective Services Home Safe program from WDACS, and General Funds and Measure H Special Funds from the CEO. LAHSA has also been awarded one-time CESH and HEAP funding from the State.
This funding represents a significant portion of the resources utilized in the Los Angeles Continuum of Care for homeless individuals, youth and families, and supports a variety of programs and services that are provided to prevent and rapidly resolve homelessness and assist homeless persons in the County of Los Angeles.

**Justification:**

This authorization would enable LAHSA to execute agreements and amendments for activities in FY 2019-2020, as described on the attachment, enabling sub-recipients to continue to address the needs of individuals and families at risk of experiencing homelessness and those experiencing homelessness in the City and County of Los Angeles.

Staff has determined that the administrative dollars associated with this funding are adequate to cover costs associated with administering the funding.
### FCGM - November 2019

<table>
<thead>
<tr>
<th>SPA</th>
<th>Funder</th>
<th>Program</th>
<th>Contract Number</th>
<th>Subrecipient Name</th>
<th>Start Date</th>
<th>End Date</th>
<th>Previous Funding</th>
<th>FY19-20 Amount Added Not to Exceed</th>
<th>FY2019-20 Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>City HEAP</td>
<td>Move In Assistance</td>
<td>2017CESSAY17</td>
<td>The People Concern</td>
<td>7/1/2019</td>
<td>6/30/2020</td>
<td>$8,328,669</td>
<td>$750,000</td>
<td>$9,078,669</td>
</tr>
<tr>
<td>1</td>
<td>CoC HEAP</td>
<td>Bridge Housing</td>
<td>TBD</td>
<td>The People Concern</td>
<td>1/1/2020</td>
<td>6/30/2020</td>
<td>$</td>
<td>$1,419,600</td>
<td>$1,419,600</td>
</tr>
</tbody>
</table>

**Total** $8,328,669 $2,169,600 $10,498,269
To: Finance Contracts & Grants Management Committee

From: Shalon Zeferjahn, Sr. Manager – Purchasing, Contracts & Grants Administration

Date: November 14, 2019

CC: Peter Lynn, Executive Director
    Anthony Creed, Chief Financial Officer
    Emily Andrade, Director of Procurement & Performance Management Dept.
    Daniel Fisher, Associate Director of Operations – Procurement & Performance Management Dept.

Re: Authorization for Executive Director to Execute a Lease Agreement with SRI Ten 707 Wilshire LLC for Office Space located at 637 and 707 Wilshire Boulevard to be Used as LAHSA’s Administrative Office Space for the Term November 1, 2020 to October 31, 2031.

Staff Recommendation:
Staff recommends that LAHSA’s Commission authorize LAHSA’s Executive Director to execute a Lease Agreement with SRI Ten 7070 Wilshire LLC for office space located at 707 Wilshire Boulevard to be used as LAHSA’s administrative office space for the term November 1, 2020 to October 31, 2031.

Staff further recommends, in the event that funding period or amount allocated from LAHSA's funders is reduced or not forthcoming, authorize the Executive Director to reduce terms, compensation, or not enter into the Lease Agreement as deemed appropriate by the Executive Director.

Background:
LAHSA administers annual funding from HUD, the State of California, City and County of Los Angeles and other funders to support a variety of homeless programs in the Los Angeles Continuum of Care. LAHSA’s current lease for administrative office space located at 811 Wilshire Boulevard will expire on September 30, 2020.

The proposed Lease Agreement with SRI Ten 707 Wilshire LLC will provide 6,758 rentable square feet (“RSF”) at 637 Wilshire Boulevard and 48,577 RSF at 707 Wilshire Boulevard at an initial annual rate of $22.00 per RSF, with small annual increases reaching $31.03 in the final lease year. In total, the lease agreement will provide 55,335 RSF (5.0733% of the RSF of the buildings) for an eleven-year term (November 1, 2020 to October 31, 2031). The 637 space is located on the first floor, enabling easier access for visitors. The 707 space will include half of the building’s 8th floor and the full 9th and 10th floors, enabling staff to be in closer proximity to each other than in the current office space. In addition to the rentable office spaces, the building includes training and meeting rooms for tenant use and on-site parking facilities - both beneficial to LAHSA’s administrative functions within the CoC.

Justification:
This authorization would enable LAHSA to execute a Lease Agreement for administrative office space at 637 and 707 Wilshire Boulevard. LAHSA staff have determined that administrative funds are sufficient to pay for the costs associated with the Agreement and that the proposed office space will enable LAHSA to more effectively continue its efforts as an administrative agency working with funders and non-profit agencies to address the needs of individuals and families at -risk of experiencing homelessness and those experiencing homelessness in the City and County of Los Angeles.
707 Wilshire Lease

November 14, 2019
Summary

• Our lease at 811 Wilshire expires September 2020
• An RFI was done for a realtor and we began working with Colliers International in December 2018 to explore relocating to a new building
• Options toured: 1000 Wilshire, 9445 S Figueroa, 520 S Grand Ave, 1150 S Olive, 915 Wilshire, and 707 Wilshire
• The first 3 options didn’t meet LAHSA’s expectations. 1150 S Olive was leased shortly after our visit. The rent at 915 Wilshire was too high.
• 707 Wilshire is available for move in around Spring 2020, depending on construction and build out.
In January 2019, we created a Move Committee that included 30 staff representing all departments to receive their input on our potential move.

Staff indicated that they would prefer to move to a building with efficient space planning, additional conference rooms, increased security, and improved maintenance support.

The Committee toured 707 Wilshire in May 2019.

Staff opinions were positive and highlighted the easy access to Metro, increase in meeting spaces, and front desk security.
The following analysis was created by Colliers to provide a cost comparison between LAHSA’s options to extend the lease at 811 versus moving to 707.

<table>
<thead>
<tr>
<th>Alternative</th>
<th>707 Wilshire Blvd</th>
<th>811 Wilshire</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Relocate</td>
<td>Renew</td>
</tr>
<tr>
<td>Square Feet</td>
<td>55,335</td>
<td>63,008</td>
</tr>
<tr>
<td>Seat Count</td>
<td>339</td>
<td>339</td>
</tr>
<tr>
<td>Utilization (RSF/Seat)</td>
<td>163</td>
<td>186</td>
</tr>
<tr>
<td>Lease Term (Months)</td>
<td>130</td>
<td>130</td>
</tr>
<tr>
<td>Aggregate Cash Impact**</td>
<td>$27,815,090</td>
<td>$30,550,753</td>
</tr>
<tr>
<td>Starting Rent</td>
<td>$174,935</td>
<td>$184,355</td>
</tr>
<tr>
<td>Average Annual Occupancy Cost</td>
<td>$2,567,547</td>
<td>$2,820,070</td>
</tr>
<tr>
<td>Average Monthly Occupancy Cost</td>
<td>$213,962</td>
<td>$235,006</td>
</tr>
<tr>
<td>Annual Effective Gross Lease Rate</td>
<td>$46.40</td>
<td>$44.76</td>
</tr>
</tbody>
</table>

Notes:

** For purposes of demonstrating the difference between operating expenses and capital expenditures, this analysis breaks the two economic impacts apart. The Aggregate Cash Impact / Cash Flow display the operating expense.
### Notes:

*Number of Parking Stalls level-set based upon guaranteed allotment in Landlords' Proposals' parking ratio. Remainder of 275 required parking stalls (total) to be solved for with additional onsite and offsite parking agreements. Cost per Stall assumes LAHSA maximizes its use of the lowest cost parking allotment.

**Tenant Improvement Costs for 707 Wilshire “N/A” due to Turn-Key landlord delivery. LAHSA will not be responsible for any Construction of Tenant Improvements. $15 / SF of Tenant Improvement Allowance [Overage] at 707 Wilshire can be applied to FF&E costs.

***For purposes of demonstrating the difference between operating expenses and capital expenditures, this analysis breaks the two economic impacts apart. The Aggregate Cash Impact / Cash Flow display the operating expense.

****Net Operating Expenses are modeled at 2% increases per annum, as Landlords' Proposals quote 2018 operating expense rates.
## Cost Comparison – Cash Flow Summary

<table>
<thead>
<tr>
<th>ALTERNATIVE</th>
<th>Scenario</th>
<th>Preliminary &amp; CapEx / Rebate to Tenant Estimate ($0)</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
<th>2023</th>
<th>2024</th>
<th>2025</th>
<th>2026</th>
<th>2027</th>
<th>2028</th>
<th>2029</th>
<th>2030</th>
<th>2031</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>707 Wilshire Blvd</td>
<td>Relocate</td>
<td>($830,025)</td>
<td>$209,303</td>
<td>$704,975</td>
<td>$2,473,841</td>
<td>$2,539,736</td>
<td>$2,607,614</td>
<td>$2,677,539</td>
<td>$2,749,575</td>
<td>$2,823,789</td>
<td>$2,900,251</td>
<td>$2,979,033</td>
<td>$3,060,268</td>
<td>$2,089,224</td>
<td>$27,815,090</td>
</tr>
<tr>
<td>811 Wilshire</td>
<td>Renew</td>
<td>$0</td>
<td>$214,214</td>
<td>$2,272,086</td>
<td>$2,556,245</td>
<td>$2,442,718</td>
<td>$2,531,578</td>
<td>$2,622,889</td>
<td>$2,946,168</td>
<td>$3,049,496</td>
<td>$3,155,679</td>
<td>$3,264,814</td>
<td>$3,376,967</td>
<td>$2,317,859</td>
<td>$30,550,733</td>
</tr>
</tbody>
</table>

**Notes:**

* Number of Parking Stalls level set based upon guaranteed allotment in Landlords' Proposals' parking ratio. Remainder of 275 required parking stalls (total) to be solved for with additional onsite and offsite parking agreements. Cost per Stall assumes LAHSA maximizes its use of the lowest cost parking allotment.

** Preliminary CapEx estimates assume net-zero / Turn-Key to LAHSA for hard construction & fees. This does NOT include projected costs for FF&E and IT.

*** For purposes of demonstrating the difference between operating expenses and capital expenditures, this analysis breaks the two economic impacts apart. The Aggregate Cash Impact / Cash Flow display the operating expense.
Cost Comparison – FF&E and Capital Expense Estimates

### Notes:

* **IT costs estimated by LAHSA IT Director to be $325,000 - $350,000 for all infrastructure work.**

** **High furniture estimate: Talimar Systems / Medium: Kimball / Low: Westfall/Allsteel. Furniture pricing based upon estimates for Private Offices (62), Workstations (258), and Task Chairs (320); subject to change following showroom tours, and selection of furniture with exact unit volume selection.

*** **Low moving estimate: Precision Worldwide Logistic

<table>
<thead>
<tr>
<th>Alternative</th>
<th>707 Wilshire Blvd</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>High Estimate</td>
</tr>
<tr>
<td><strong>Square Feet</strong></td>
<td>55,335</td>
</tr>
<tr>
<td><strong>Furniture ($/SF)</strong></td>
<td>$12.04</td>
</tr>
<tr>
<td><strong>Moving ($/SF)</strong></td>
<td>$1.50</td>
</tr>
<tr>
<td><strong>IT ($/SF)</strong></td>
<td>$6.33</td>
</tr>
<tr>
<td><strong>Total ($/SF)</strong></td>
<td>$19.86</td>
</tr>
<tr>
<td><strong>Estimated Soft Cost CapEx</strong></td>
<td>$1,099,073</td>
</tr>
</tbody>
</table>
## Furniture Comparison

<table>
<thead>
<tr>
<th>Program</th>
<th>Westfall / Allsteel</th>
<th>Kimball / United</th>
<th>Talimar Systems</th>
<th>Western Office</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private Office</td>
<td>$475</td>
<td>$518</td>
<td>$2,150*</td>
<td>$5,000</td>
</tr>
<tr>
<td>Workstation</td>
<td>$895</td>
<td>$1,111</td>
<td>$1,750</td>
<td>$2,250</td>
</tr>
<tr>
<td>Chairs</td>
<td>$308</td>
<td>$235</td>
<td>$315**</td>
<td>$330</td>
</tr>
</tbody>
</table>

"Apples-to-Apples" Estimate:

- **Total Cost:**
  - **Westfall / Allsteel:** $358,920
  - **Kimball / United:** $393,954
  - **Talimar Systems:** $666,070
  - **Western Office:** $996,100

### Additional Tables

<table>
<thead>
<tr>
<th>Program</th>
<th>Capacity</th>
<th>Cost</th>
<th>Capacity</th>
<th>Cost</th>
<th>Capacity</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conference Room (S)</td>
<td>4-6</td>
<td>$3,575</td>
<td>4-6</td>
<td>$422</td>
<td>No Bid</td>
<td></td>
</tr>
<tr>
<td>Conference Room (M)</td>
<td>10-12</td>
<td>$8,115</td>
<td>10-12</td>
<td>$1,129</td>
<td>No Bid</td>
<td>10</td>
</tr>
<tr>
<td>Conference Room (L)</td>
<td>18-20</td>
<td>$13,935</td>
<td>18-20</td>
<td>$2,395</td>
<td>No Bid</td>
<td>20</td>
</tr>
</tbody>
</table>

### Notes:

* Talimar Private Office Cost Per Unit includes cost of one (1) task chair.

** Talimar did not include workstation chairs in estimate. Cost/Chair is an approximation relative to other suppliers' quoted cost/chair.

"Apples-to-Apples" Estimate assumes purchase of all new furniture at quantities identified in Program. Talimar chairs added only at quantity equal to Workstation, because they are already included in Private Office unit price.
A necessary quorum and majority of the Commissioners of Los Angeles Homeless Services Authority (LAHSA), a joint powers authority of the City and County of Los Angeles (Applicant), hereby consent to, adopt and ratify the following resolutions:

A. WHEREAS the State of California (State) Department of Housing and Community Development (Department) issued a Notice of Funding Availability (NOFA) dated 3/21/2019, and amended 04/18/2019 under the California Emergency Solutions and Housing (CESH) Program (Program, or CESH Program); and

B. WHEREAS Applicant is an Administrative Entity designated by the Continuum of Care to administer CESH Program funds.

C. WHEREAS the Department may approve funding allocations for the CESH Program, subject to the terms and conditions of the NOFA, Program requirements, and the Standard Agreement and other contracts between the Department and CESH grant recipients;

NOW THEREFORE BE IT RESOLVED THAT:
1. If Applicant receives a grant of CESH funds from the Department pursuant to the above referenced CESH NOFA, it represents and certifies that it will use all such funds in a manner consistent and in compliance with all applicable State and federal statutes, rules, regulations, and laws, including without limitation all rules and laws regarding the CESH Program, as well as any and all contracts Applicant may have with the Department.

2. Applicant is hereby authorized and directed to receive a CESH grant in an amount not to exceed $11,254,068 in accordance with all applicable rules and laws.

3. Applicant hereby agrees to use the CESH funds for eligible activities as approved by the Department and in accordance with all Program requirements, and other rules and laws, as well as in a manner consistent and in compliance with the Standard Agreement and other contracts between the Applicant and the Department.

4. Peter Lynn, Executive Director, or Anthony Creed, Chief Financial Officer, are authorized to execute the Standard Agreement and any subsequent amendments or modifications thereto, as well as any other documents which are related to the Program or the CESH grant awarded to Applicant, as the Department may deem appropriate.

PASSED AND ADOPTED at a regular meeting of the LAHSA Commission this 15th day of November, 2019 by the following vote:

AYES: ____ ABSTENTIONS: ____
NOES: ____ ABSENT: ________

__________________________________
Sarah Dusseault, Chair, LAHSA Commission

ATTEST: ______________________________
Signature of Attesting Officer, Mitchell Kamin, Vice Chair, LAHSA Commission
Vacancy to Move-In Process Improvement Update
• Key Framing
• Background of Vacancy to Move-In Process
• Phase 1 Process Improvements
• Phase 2 Process Improvements
  o Long-term Strategies to Improve Vacancy Process
  o Current Pilots to Immediately Fill Vacant Units
• Accountability and Support
Key Framing

• The housing process existed and had challenges before CES, and LAHSA is working with partners to examine and improve this process.

• Process improvements are focused only on turnover project-based units;
  • Excludes new project-based building openings
  • Excludes tenant-based vouchers, as these are subject to a slightly different process (no PSH providers)

• LAHSA is leading improvement efforts to ensure optimal CES processes.
  • LAHSA is also one of numerous system partners involved in key process improvement efforts currently underway

• Currently, it is estimated that many turnover vacancies are bypassing CES, and data supports this estimate.
Background

- July 2017 – LAHSA, in partnership with Enterprise Community Partners and Permanent Supportive Housing (PSH) providers identified that the overall timeline for turnover project-based housing had increased
  - Hypothesized a correlation to implementation of CES

- LAHSA partnered with Enterprise Community Partners and United Way to refine and provide greater structure for the vacancy to move-in process of turnover project-based PSH units, and engaged/ interviewed the Housing Authority of the City of Los Angeles (HACLA), and the Los Angeles County Development Authority (LACDA) on their processes
Background: Key Questions

- How does the vacancy to move-in process work on the ground?
- What is the timeframe for this process?
LAHSA focused on improving the timeline within which it provided a referral to a PSH provider, also known as a ‘match’.

- Created the ‘MyOrg’ System to automate matching, and made enhancements to the system to ensure it could be an effective tool for matching

- Provided training and TA to PSH providers and matchers on CES matching procedures

- Provided better tracking for matches and match timelines

<table>
<thead>
<tr>
<th>Match Data</th>
<th>2018</th>
<th>2019 (Post Refinement)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Days to receive a match</td>
<td>16.23</td>
<td>5.88</td>
</tr>
<tr>
<td>Number of matches required</td>
<td>1.8</td>
<td>1.6</td>
</tr>
<tr>
<td>Decline rate</td>
<td>0.76</td>
<td>0.56</td>
</tr>
</tbody>
</table>
Process Improvements: Phase 1

- LAHSA and Enterprise launched a semi-regular cross-training series on the PSH approval process and the CES matching process.
- Enterprise conducted a one-year vacancy tracking pilot with five of the largest PSH providers in the City of LA.

Key Findings
1) While there were several ‘pain points’ in the vacancy to move-in process, there were no single bottlenecks, and all steps of the process took too long
2) Matches were most often declined by PSH Providers for ineligibility reasons
3) PSH providers who were also homeless service providers tended to have lower decline rates and faster lease ups
Process Improvements: Phase 1

Additional Considerations:

1. Improvement process is complex with many entities owning different parts, and not all relevant parties were sufficiently engaged.

2. There was not comprehensive data for the entire vacancy to move-in process maintained by any single entity that could serve as a baseline.

3. It was difficult to identify the most impactful areas to target for process improvement.

Despite efforts made, the overall timeline for turnover project-based PSH units continued to increase.
In summer 2019, LAHSA launched Phase 2 with two key distinctions:

- All needed parties are involved and engaged. This includes HACLA, LACDA, HCID, DHS, DMH, and Enterprise, and includes support from CSH and the Mayor’s Office.

- Thanks to Enterprise’s pilot data and additional PHA data gathered recently by a smaller working group, we have baseline data which can be used to both target and track efforts.

<table>
<thead>
<tr>
<th>Activity</th>
<th>Step 1</th>
<th>Step 2</th>
<th>Step 3</th>
<th>Step 4</th>
<th>Step 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activity</td>
<td>Vacancy</td>
<td>Match</td>
<td>PSH Approval</td>
<td>PHA Approval</td>
<td>Move-In</td>
</tr>
<tr>
<td>Days</td>
<td>4</td>
<td>5</td>
<td>41</td>
<td>42-56</td>
<td>7</td>
</tr>
</tbody>
</table>

New Goal: bring the entire process to 60 days or less
Process Improvements: Phase 2

Long-Term Strategies

- Joint letter from funders to developers/PSH providers (*Steps 1-4*) December 2019

- A ‘Property Enrollment’ Campaign (*Steps 1-4*) January 14th

- Joint letter; LAHSA/DHS/DMH attendance at bidders’ conferences (*Step 2*) Ongoing

- Use of the CES Match Confirmation Form (*Steps 2 & 4*) December 2019

- Documents and Homeless History Pilot (*Steps 2-4*) December 2019

- PHA Data Sharing with LAHSA (*Step 5*) HACLA is in progress, LACDA is implementing Consent Form to begin sharing

- Catalogue full PSH Project Inventory in RMS (*Steps 1-5*) and make RMS Improvements to better track unit vacancies in real time January 2020
Immediate Impact and Interim Strategies

• ‘Pooling’ Pilot *(Steps 2-4)* *In progress, scaling December 4th*
  o Identify the top people on the queue and connect them to ICMS case managers and interim housing (if client wants IH) ahead of a match to speed up the process.

• PHA Pre-Approval Pilot *(Steps 3 & 4)* *In progress*
  o PHAs will pre-screen and approve top people in the queue to immediately reduce Step 4 and overall timeline.

• HCID/HACLA SRO Vacancies in the Skid Row Area *(Steps 1-5)* *November 20 Policy Council Meeting*
  o Consider modifying target populations to expedite leasing up process; for example, try targeting people who qualify for PSH and who have also been in interim housing for an extended period of time.
Immediate Impact and Interim Strategies (cont.)

- Provide RMS Data to PSH Providers on a monthly basis to aid in reconciliation *In progress*

- Send survey to PSH Providers to gather input on what guardrails they’d like to add to PSH approval process and what technical assistance they need to report updated inventory *In progress, January 2020*

- Identify units that have high client-decline rates, and provide higher match ratios and/or altered matching criteria for these units *Pending Policy Council discussion on November 20th*
Accountability and Support

- Monthly meetings of system partners to track high level progress
- Various working groups meeting together on regular basis throughout each month
- System partners reporting any bottlenecks or areas for support to Home For Good Policy Team
- LAHSA taking items relevant to CES process (queuing people up for a match, documents, etc.) to CES Policy Council
- Full group of system partners plus system partner leadership meeting on a quarterly basis to review metrics and provide support as needed
- LAHSA receiving support from HUD TA partners on project
- Return to Commission in February 2020 to provide update
LAHSA Special Projects Updates

October 25, 2019
Mobile Showers
Mobile Showers Program Overview

- Mobile Showers programs offer:
  - Public health and hygiene benefits
  - A unique opportunity to engage people experiencing homelessness and connect them to supportive services and housing
Current Mobile Showers Program

- **Service provider:** End Homelessness CA (dba Shower of Hope)
  - **Total contract term:** 4/1/19 - 6/30/20
  - **Funding source:** City Homeless Emergency Aid Program (HEAP)
  - **Total funding amount:** $203,328
# Current LAHSA-Administered Mobile Showers Sites

<table>
<thead>
<tr>
<th>Day of the Week</th>
<th>Hours of Operation</th>
<th>Site Alias</th>
<th>Site Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Every Monday</td>
<td>8 AM-12 PM</td>
<td>MacArthur Park</td>
<td>2230 W. 6&lt;sup&gt;th&lt;/sup&gt; St, Los Angeles, CA 90057</td>
</tr>
<tr>
<td>Every Tuesday</td>
<td>8:30 AM-12:30 PM</td>
<td>Lario Park</td>
<td>3089 E. Huntington Dr, Irwindale, CA 91706</td>
</tr>
<tr>
<td>Every Other Wednesday</td>
<td>9 AM-1 PM</td>
<td>Cypress Park</td>
<td>2630 Pepper Ave, Los Angeles, CA 90065</td>
</tr>
<tr>
<td>Every Other Wednesday</td>
<td>9 AM-1 PM</td>
<td>Elysian Park</td>
<td>Buena Vista Meadow Picnic Area, Los Angeles, CA 90065</td>
</tr>
<tr>
<td>Every Thursday</td>
<td>9 AM-1 PM</td>
<td>Lincoln Park</td>
<td>3501 Valley Blvd, Los Angeles, CA 90031</td>
</tr>
<tr>
<td>Every Friday</td>
<td>8 AM-12 PM</td>
<td>MacArthur Park</td>
<td>2230 W. 6&lt;sup&gt;th&lt;/sup&gt; St, Los Angeles, CA 90057</td>
</tr>
</tbody>
</table>
Mobile Showers RFP Overview

- **Contract term:** 4/1/20-6/30/22

- **Funding Source:** Measure H

- **Annual funding:** $750,792
  - Note: Funding sources and amounts are approximate and subject to change
Mobile Showers RFP Timeline

- **RFP release date:** 9/19/19
- **Mandatory in-person proposers conferences at LAHSA:** 9/25/19 and 11/13/19
- **Submission deadline:** 12/23/19
- **Contract start date:** 4/1/20
A Bridge Home
A Bridge Home

Background

▪ Originated with the City of LA’s Declaration of a Shelter Emergency in April 2018

▪ Programmed in alignment with LAHSA’s Enhanced Bridge Housing model

▪ Access and eligibility restricted to persons experiencing unsheltered homelessness within specific geographies during initial ramp-up and move-in period

▪ Service provider reimbursement rate of $60 per night per participant affords the provision of enriched service delivery necessary to stabilize and support the complexity of needs for persons experiencing unsheltered homelessness
Most frequently, service providers are recommended to council offices based on a list of pre-qualified providers. Pre-qualified list is inclusive of the top-scoring applicants for other LAHSA Interim Housing procurements dating to 2015. In some instances, LAHSA may solicit applications for service provision through a competitive procurement for specific A Bridge Home sites (e.g. Gardner Library). Sites are meant to be temporary in nature and operate for three years.
Funding Sources

- Capital costs are borne by the City of LA
- Operations
  - The County agreed to fund 600 beds with measure H funding (E8 Strategy) at a $50 bed rate.
  - City is contributing an additional $10 per night, in order to provide enhanced service delivery
## Sites Currently in Operation

<table>
<thead>
<tr>
<th>Site</th>
<th>Provider</th>
<th>Bed Count</th>
<th>Annual Operating Cost</th>
<th>Funding Source(s)</th>
<th>Operations Contract Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>El Puente</td>
<td>The People Concern</td>
<td>45</td>
<td>$985,500</td>
<td>Measure H E8</td>
<td>9/27/2018 – 6/30/21</td>
</tr>
<tr>
<td>YWCA Lodi Phase I</td>
<td>PATH</td>
<td>64</td>
<td>$1,401,600</td>
<td>Measure H E8</td>
<td>11/15/18 – 6/30/21</td>
</tr>
<tr>
<td>Schrader</td>
<td>PATH</td>
<td>72</td>
<td>$1,576,800</td>
<td>*Measure H E8 &amp; City GF</td>
<td>3/26/19 – 6/30/21</td>
</tr>
<tr>
<td>Casa Azul (3rd Street)</td>
<td>PATH</td>
<td>28</td>
<td>$613,200</td>
<td>*Measure H E8 &amp; City GF</td>
<td>5/7/19 – 6/30/21</td>
</tr>
<tr>
<td>Gardner Library</td>
<td>Weingart</td>
<td>30</td>
<td>$657,000</td>
<td>Measure H E8</td>
<td>9/16/19 – 6/30/21</td>
</tr>
<tr>
<td>St. Andrew’s Place</td>
<td>SSG</td>
<td>100</td>
<td>$2,190,000</td>
<td>*CoC HEAP E8 &amp; City HEAP</td>
<td>9/23/19 – 6/30/21</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>339</strong></td>
<td><strong>$7,424,100</strong></td>
<td><strong>-</strong></td>
<td><strong>-</strong></td>
</tr>
</tbody>
</table>

* $50/$10 Split
## Sites With Contracts or City Funding Motions

<table>
<thead>
<tr>
<th>Site</th>
<th>Provider</th>
<th>Bed Count</th>
<th>Annual Operating Cost</th>
<th>Funding Source(s)</th>
<th>Anticipated Operations Contract Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>*Imperial</td>
<td>The Salvation Army</td>
<td>100</td>
<td>$2,190,000</td>
<td>City HEAP</td>
<td>9/17/19 - 6/30/22</td>
</tr>
<tr>
<td>*Lafayette</td>
<td>The Salvation Army</td>
<td>70</td>
<td>$1,533,000</td>
<td>City HEAP</td>
<td>12/15/19 - 6/30/22</td>
</tr>
<tr>
<td>*Western</td>
<td>1736 Family Crisis Center</td>
<td>15</td>
<td>$328,500</td>
<td>City HEAP</td>
<td>12/15/19 - 6/30/22</td>
</tr>
<tr>
<td>*Hope St</td>
<td>Volunteers of America</td>
<td>100</td>
<td>$2,190,000</td>
<td>City HEAP</td>
<td>3/10/20 - 6/30/23</td>
</tr>
<tr>
<td>*Sunset</td>
<td>PATH</td>
<td>154</td>
<td>$3,372,600</td>
<td>City HEAP</td>
<td>12/17/19 - 6/30/22</td>
</tr>
<tr>
<td>Eubank</td>
<td>US Vets</td>
<td>100</td>
<td>$2,190,000</td>
<td>City HEAP</td>
<td>TBD</td>
</tr>
<tr>
<td>Beacon</td>
<td>PATH</td>
<td>100</td>
<td>$2,190,000</td>
<td>City HEAP</td>
<td>TBD</td>
</tr>
<tr>
<td>Sylmar Armory</td>
<td>LA Family Housing</td>
<td>85</td>
<td>$1,861,500</td>
<td>City HEAP &amp; City GF</td>
<td>TBD</td>
</tr>
<tr>
<td>**Canoga</td>
<td>LA Family Housing</td>
<td>75</td>
<td>$1,642,500</td>
<td>City HEAP &amp; additional TBD</td>
<td>TBD</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>799</td>
<td><strong>$17,498,100</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Date has changed since contract was approved
**Site partially funded with additional funds TBD
## Sites With No Identified Funding

<table>
<thead>
<tr>
<th>Site</th>
<th>Provider</th>
<th>Bed Count</th>
<th>Annual Operating Cost</th>
<th>Funding Source(s)</th>
<th>Operations Contract Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>Raymer</td>
<td>TBD</td>
<td>85</td>
<td>$1,861,500</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>Aetna</td>
<td>TBD</td>
<td>70</td>
<td>$1,533,000</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>Figueroa</td>
<td>TBD</td>
<td>48</td>
<td>$1,051,200</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>Civic Center</td>
<td>TBD</td>
<td>100</td>
<td>$2,190,000</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>7600 Tyrone</td>
<td>TBD</td>
<td>100</td>
<td>$2,190,000</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>Riverside Drive</td>
<td>TBD</td>
<td>100</td>
<td>$2,190,000</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td>YWCA Lodi Phase 2</td>
<td>PATH</td>
<td>60</td>
<td>$1,314,000</td>
<td>TBD</td>
<td>TBD</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td><strong>563</strong></td>
<td><strong>$12,329,700</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Summary of Sites

<table>
<thead>
<tr>
<th></th>
<th>Number</th>
<th>Bed Count</th>
<th>Operations Dollars</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sites in Operation</td>
<td>6</td>
<td>339</td>
<td>$7,424,100</td>
</tr>
<tr>
<td>Sites with Funding</td>
<td>9</td>
<td>799</td>
<td>$17,498,100</td>
</tr>
<tr>
<td>Sites without Funding</td>
<td>7</td>
<td>563</td>
<td>$12,329,700</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>22</strong></td>
<td><strong>1,701</strong></td>
<td><strong>$37,251,900</strong></td>
</tr>
</tbody>
</table>
A Bridge Home

Map of all Sites with Funding
A Bridge Home

Sylmar Armory
Canoga
Gardner Library
1533 Schrader Blvd
YWCA Lodi
Lafayette
Casa Azul
El Puente
Western Ave
Hope St
Sunset Ave
St Andrews

Supported by funding from L.A. COUNTY MEASURE H
REAL HELP. LASTING CHANGE.

Los Angeles
HOMELESS SERVICES AUTHORITY
Working Together to End Homelessness in Los Angeles
A Bridge Home

Imperial Hwy
828 Eubank Ave
Beacon St
Purpose
This memo provides an update on the status of the recommendations put forth by LAHSA’s Ad Hoc Committee on Women & Homelessness (the Committee), including the implementation efforts that have taken place since the LAHSA Commission approved the report in August 2017. The attached spreadsheet includes all Committee recommendations arranged by category (i.e. advocacy and policy development, data and reporting, funding, service delivery, and training and capacity building) with corresponding implementation projects and the status of each recommendation (i.e. complete, in development, or pending).

Background on the Ad Hoc Committee on Women & Homelessness
In November 2016, the LAHSA Commission created the Committee in response to the unique needs of women among the homeless population in Greater Los Angeles. In August 2017, the Committee published a report informing policymakers, service providers, and other stakeholders about the findings and recommendations of the Committee’s work. LAHSA staff presented the recommendations to the LAHSA Commission, as well as key City and County stakeholders, while also attracting media coverage throughout the region. The Committee’s recommendations represent strategies for meeting the needs of this population and center around five focus areas:

1. Enhanced data and reporting to better understand and track issues affecting women;
2. Expanded capacity building and training opportunities to equip service providers to address the unique needs and experiences of women;
3. Targeted funding enhancements to ensure services address subpopulation needs;
4. Improvements to service delivery at all levels (i.e. outreach, prevention, interim housing, permanent housing, and supportive services); and
5. Advocacy around state and local policy priorities.

LAHSA staff continue to track progress of the recommendations and report-back to Commission on a biannual basis, to share accomplishments to date, projects in development, as well as next steps. Since the recommendations were approved, LAHSA staff reported back to the LAHSA Commission on three occasions: March 2018, October 2018, and most recently in April 2019.

Commitment to Equity
In April 2018, the LAHSA Commission launched the Ad Hoc Committee on Black People Experiencing Homelessness in response to the persistent overrepresentation of Black people in the Greater Los Angeles homeless population. The Committee’s work illuminated key insights and recommendations for necessary actions to advance racial equity and eliminate the disparities impacting Black people experiencing homelessness.

In recognizing the intersectionality of racial and gender equity, as well as LAHSA’s commitment to equity more broadly, LAHSA staff have identified key themes that cut across both sets of recommendations,
such as involving more people with lived experience in program design and training, incorporating trauma-informed care in all aspects of service provision, strengthening workforce development and employment sector cross-system connections, and enhancing CES programmatic resources, among others.

LAHSA staff have drawn connections between the recommendations to leverage implementation efforts, while still maintaining fidelity to each Committee’s work. As such, the Ad Hoc Committee on Women and Homelessness recommendations that are in alignment with the Ad Hoc Committee on Black People Experiencing Homelessness are indicated with an asterisk (*) in the attached spreadsheet.
<table>
<thead>
<tr>
<th>#</th>
<th>RECOMMENDATION</th>
<th>PROJECT UPDATE</th>
<th>COMPONENT TYPE</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Ensure that policies are in place to promote safety of all clients in all types of housing assistance.</td>
<td>✓LAHSA Commission and the LA CoC Board approved the Housing Protections Under the Violence Against Women Act in the Los Angeles Continuum of Care in January 2018. The policy ensures the provision of safe housing environments for survivors of domestic violence, dating violence, sexual assault, and stalking in accordance with the federal act. LAHSA’s policy extends housing protections to include individuals experiencing human trafficking as well. This policy requires all LAHSA-contracted permanent housing providers to establish procedures and protections for survivors by way of early lease terminations, lock changes, funds for property damage, lease bifurcations, and emergency transfer plans.</td>
<td>Advocacy and Policy Development</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>2</td>
<td>Develop a LA CoC-wide gender non-discrimination policy.</td>
<td>✓LAHSA Commission and the LA CoC Board approved the Equal Access and Gender Identity: Ensuring Equal Access in Accordance with an Individual’s Gender Identity in the Los Angeles Continuum of Care policy in August 2017. Contractors must ensure their program and its policies and procedures are aligned with the Los Angeles CoC policy on equal access and gender identity, in relation to the following six service areas: access to sex-segregated services and facilities, access to family programs and facilities, access to bathrooms, ensuring safety and privacy, use of names and personal gender pronouns, and HMIS data collection and intake forms.</td>
<td>Advocacy and Policy Development</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>3</td>
<td>*Oppose policies that criminalize homelessness, such as “quality of life” tickets.</td>
<td>✓LAHSA Commission approved the Principles and Practices for Local Responses to Unsheltered Homelessness in February 2019. The guidance recognizes that unsheltered homelessness across LA County creates significant health and safety stressors for the entire community—especially those living on the streets. Strategies to mitigate these stressors must address the concerns of both unsheltered residents and their housed neighbors, as well as further the goal of providing a long-term solution to unsheltered homelessness. Additionally, LAHSA has held meetings with LA City Council staff to discuss new proposals that would criminalize homelessness and advocate to ensure policy changes align with unsheltered guidance.</td>
<td>Advocacy and Policy Development</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>4</td>
<td>*Support policies that strengthen the Rent Stabilization Ordinance (RSO) in the City of LA as well as efforts to establish rent control in other cities and in unincorporated areas in LA County.</td>
<td>✓LAHSA advocated for statewide rent cap and eviction protections through AB 1482, which will go into effect on January 1, 2020. The LAHSA Commission approved a letter of support for AB 1482 in April 2019. LAHSA also supports efforts by the County to implement a new rent stabilization measure for the unincorporated areas and will monitor for opportunities to strengthen the City of Los Angeles’ existing rent stabilization ordinance.</td>
<td>Advocacy and Policy Development</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>---</td>
<td>-------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------------------------------------</td>
<td>------------------------</td>
</tr>
<tr>
<td>5</td>
<td>Establish a local policy to affirm that every woman deserves housing first and that access to housing and services will be low-barrier (i.e. access to shelter is not restricted because of alcohol use, health conditions, lack of income, criminal history, etc.).</td>
<td>✓Approved Guiding Principles and Practices for LA CES that promote person-centered processes, increase access and reduce barriers, and incorporate Housing First principles. Development is underway for a new CoC-wide Housing First Policy to connect people experiencing a housing crisis with permanent housing, without preconditions (i.e. sobriety, treatment, or service participation requirements). The policy will incorporate low-barrier, harm reduction, and trauma-informed care principles (in alignment with LA CES Guiding Principles and Practices).</td>
<td>Advocacy and Policy Development</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td></td>
<td></td>
<td>✓CES Policy Council approved policies on a range of topics organized around the core components of CES: Access, Assessment, Prioritization, Referral (Matching), and Evaluation in 2018. As such, the LA County CES uses a coordinated process to match persons and households experiencing homelessness to the appropriate level of services within LA County. The CES Prioritization Policy establishes a coordinated entry process that connects the highest need, most vulnerable persons with housing resources. To test these and other potential policies, CES Policy Council approved a new organizing framework for policy development that supports increased community engagement and strives for continuous improvement.</td>
<td>Advocacy and Policy Development</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>6</td>
<td>*Consider establishing a local policy to ensure proportional allocation of all resources, including interim housing resources.</td>
<td>✓LAHSA launched the Bridge Housing for Women program in February 2018 to incorporate enhanced trauma-informed care principles into the bridge housing model (i.e. interim housing), specifically for women experiencing homelessness. The goal of the Bridge Housing for Women program is to provide a temporary housing placement within a trauma-informed environment that serves to bridge participants from homelessness to a permanent housing placement. To date, LAHSA's Bridge Housing for Women program has: •Received $4.7 million in funding allocations for 100 enhanced bridge housing beds for women, •Served 225 female-identifying heads of households, and •Connected 69 female-identifying heads of households with permanent housing placements. ✓In partnership with LAHSA, the Mayor's A Bridge for Home program provides 147 enhanced bridge housing beds specifically for women. ✓Additionally, LAHSA funds 52 bridge housing beds and 125 crisis housing beds designated for women.</td>
<td>Advocacy and Policy Development</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>7</td>
<td>*Include women with lived experienced in all parts of planning and service delivery, from design through implementation.</td>
<td>✓LAHSA has integrated women with lived experience as part of its membership policies for lived experience groups: the Lived Experience Advisory Board (LEAB) and the Homeless Youth Forum of Los Angeles (HYFLA). These advisory bodies seek to have representation from women and other vulnerable subpopulations. LEAB is led by two female co-chairs. In addition, women with lived experience sit on various key LAHSA governing boards such as CES Policy Council, RHAC, and the LA CoC Board.</td>
<td>Advocacy and Policy Development</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>8</td>
<td>Advocate at the state level to increase the Presley Fund.</td>
<td>✓LAHSA staff are considering options for the Presley Fund for the 2020 state legislative agenda.</td>
<td>Advocacy and Policy Development</td>
<td>PENDING</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>-----</td>
<td>-------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------</td>
<td>------------------------------</td>
<td>------------</td>
</tr>
<tr>
<td>9</td>
<td>Advocate at the state level to increase the per diem rate for board and care.</td>
<td>✓LAHSA staff are considering options for increasing per diem rate for board and care as a legislative priority for 2020.</td>
<td>Advocacy and Policy Development</td>
<td>PENDING</td>
</tr>
<tr>
<td>10</td>
<td>Revise the Homeless Count demographic survey questions for 2018 to include:</td>
<td>✓The Homeless Count demographic survey questions have been revised to include:</td>
<td>Data and Reporting</td>
<td>COMPLETE</td>
</tr>
<tr>
<td></td>
<td>• Additional age breakout for women within the 25-54 age bracket</td>
<td>• Additional age breakout for women within the 25-54 age bracket</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Expanded transgender categories (transwomen, transmen)</td>
<td>• Expanded transgender categories (transwomen, transmen)</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Broader continuum of violence/trauma that women experience</td>
<td>• Broader questions about continuum of violence/trauma that women experience</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Labor trafficking (emphasize “force, fraud, or coercion” in question)</td>
<td>• Labor trafficking (emphasize “force, fraud, or coercion” in question)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Include a human trafficking question on the Homeless Count demographic survey.</td>
<td>✓LAHSA’s Homeless Count demographic survey, various questions have been included to identify persons who are experiencing human trafficking.</td>
<td>Data and Reporting</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>12</td>
<td>Incorporate customer feedback and measures of qualitative impact (e.g.</td>
<td>✓LAHSA has implemented a process for feedback into the facility and program standards review.</td>
<td>Data and Reporting</td>
<td>COMPLETE</td>
</tr>
<tr>
<td></td>
<td>community engagement, improved safety) into programs’ standards and performance evaluation.</td>
<td>Active Contract Management dashboards are updated regularly to facilitate performance evaluations.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>*Capture self-reported family reunification in HMIS.</td>
<td>✓LAHSA staff are exploring ways to enhance data capturing efforts in HMIS.</td>
<td>Data and Reporting</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>14</td>
<td>*Track housing placement data by gender and funding type.</td>
<td>✓The Homeless Management Information System (HMIS) collects housing placement data by gender.</td>
<td>Data and Reporting</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>15</td>
<td>Conduct a countywide housing gaps analysis for women experiencing homelessness.</td>
<td>✓The City of Los Angeles, in partnership with the Downtown Women’s Center and the University of Southern California (USC) Price Center for Social Innovation, developed a citywide women’s housing gaps analysis.</td>
<td>Data and Reporting</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>16</td>
<td>*Establish a data sharing agreement between LAHSA and the City and County workforce development systems.</td>
<td>✓LAHSA staff are partnering with the California Policy Lab (CPL) on data sharing efforts with the California Employment Development Department (EDD).</td>
<td>Data and Reporting</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>17</td>
<td>Standardize DV performance measures across funding agencies, including the LA Housing and Community Investment Department (HCID), Department of Public Social Services (DPSS), and LAHSA.</td>
<td>✓LAHSA staff are partnering with the City of Los Angeles Housing + Community Investment Department (HCID) and the Department of Public Social Services (DPSS) to explore methods for domestic violence standardization across funding agencies. These efforts are also included in the City of LA’s Comprehensive Homeless Strategy: 3.4 (Vulnerable Populations).</td>
<td>Data and Reporting</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>----</td>
<td>-------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>Provide funding to address feminine hygiene needs.</td>
<td>✓LAHSA’s Facility Standards require facilities to provide participants with feminine hygiene products. The Facility Standards specify that all facilities must provide participants with hygiene products, such as towels, soap, deodorant, toilet tissue, and feminine hygiene products, upon request.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>*Rigorously fund rapid re-housing.</td>
<td>✓The Committee played a pivotal role in discussions over initial Measure H funding priorities for FY 2017-18. Among the Committee’s recommendations included in the final Measure H budget allocations was enhancement funding for Rapid Re-Housing programs. In FY 2017-18, $57 million was allocated to support Strategy B3: Expand Rapid Re-Housing. ✓LAHSA launched the Domestic Violence and Intimate Partner Violence (DV/IPV) Rapid Re-Housing (RRH) Pilot in October 2017 to implement an RRH program specifically for connecting individuals and families experiencing DV/IPV with permanent housing and supportive services. The goals of the Pilot are to assist program participants with DV/IPV histories to secure permanent housing using flexible RRH funding and improve the coordination between CES and DV/IPV service providers for ongoing system alignment. To date, the Pilot program has: •Received $4.04 million in funding allocations, •Served 166 female-identifying heads of households, and •Connected 137 female-identifying heads of households with permanent housing placements. ✓City of Los Angeles Council District 14 and the City of Los Angeles Mayor’s Office of Homeless Initiatives, in collaboration with the Skid Row Community, are requesting $1.5 million in one-time statewide City Homeless Emergency Aid Program (HEAP) funding for a Rapid Re-Housing (RRH) program for women to be implemented by the Downtown Women’s Center, Enterprise Community Partners, Skid Row Housing Trust, and SRO Housing Corporation. The program will connect approximately 150 women to services, and assist with federal, state, and local benefits, transportation, financial assistance, security deposits, and financial planning. Informed by the Ad Hoc Committee on Women and Homelessness recommendations, the program will also offer Trauma-Informed Care training provided by Downtown Women’s Center to help improve placement retention for women.</td>
<td>Funding</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>20</td>
<td>*Create longer-term shallow rental subsidies.</td>
<td>✓The Committee played a pivotal role in discussions over initial Measure H funding priorities for FY 2017-18. Among the Committee’s recommendations included in the final Measure H budget allocations was the creation of longer-term shallow rental subsidies. In FY 2017-18, $57 million was allocated to support Strategy B3: Expand Rapid Re-Housing.</td>
<td>Funding</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>----</td>
<td>-------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------</td>
<td>----------</td>
</tr>
</tbody>
</table>
| 21 | *Increase the per diem rate for interim housing.                              | ✓ The Committee played a pivotal role in discussions over initial Measure H funding priorities for FY 2017-18. Among the Committee’s recommendations included in the final Measure H budget allocations was an increase to the per diem rate for interim housing. In FY 2017-18, $56 million was allocated to support Strategy E8: Enhance the Emergency Shelter System.  
✓ LAHSA launched the Bridge Housing for Women program in February 2018 to incorporate enhanced trauma-informed care principles into the bridge housing model (i.e. interim housing), specifically for women experiencing homelessness. The goal of the Bridge Housing for Women program is to provide a temporary housing placement within a trauma-informed environment that serves to bridge participants from homelessness to a permanent housing placement.  
To date, LAHSA’s Bridge Housing for Women program has:  
✓ Received $4.7 million in funding allocations for 100 enhanced bridge housing beds for women,  
✓ Served 225 female-identifying heads of households, and  
✓ Connected 69 female-identifying heads of households with permanent housing placements.  
✓ In partnership with LAHSA, the Mayor’s A Bridge for Home program provides 147 enhanced bridge housing beds specifically for women.  
✓ Additionally, LAHSA funds 52 bridge housing beds and 125 crisis housing beds designated for women. | Funding        | COMPLETE |
<table>
<thead>
<tr>
<th>#</th>
<th>RECOMMENDATION</th>
<th>PROJECT UPDATE</th>
<th>COMPONENT TYPE</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>22</td>
<td>*Fund prevention services (e.g. legal services, eviction prevention).</td>
<td>✓The Committee played a pivotal role in discussions over initial Measure H funding priorities for FY 2017-18. Among the Committee’s recommendations included in the final Measure H budget allocations was funding for legal services and eviction prevention. In FY 2017-18, $3 million was allocated to support Strategy A1: Homeless Prevention Program for Families. In FY 2017-18, $5.5 million was allocated to support Strategy A5: Homeless Prevention Program for Individuals. ✓LAHSA, in partnership with Frontline Services and with funding from Measure H and the State’s Homeless Emergency Aid Program (HEAP), is ramping up a system-wide effort to integrate principles and practices of Problem-Solving both within the Los Angeles County Coordinated Entry System (CES) and across parallel systems of care across the county, including juvenile and criminal justice, health care, public social services, mental health, and child welfare. Problem-Solving (also known as &quot;Diversion&quot; or &quot;Rapid Resolution&quot;) is a crisis response philosophy and approach focused on supporting individuals and families experiencing a housing crisis to quickly identify and access alternative housing resources outside of the homeless crisis response system. By practicing active listening through creative conversations, Problem-Solving supports the individual or family in crisis to identify viable temporary or permanent housing resources within their own networks or resources, such as family or friends. In select cases and as a last resort, limited and one-time financial assistance can enhance an individual or family’s success in rapidly connecting to alternative temporary or permanent housing.</td>
<td>Funding</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>23</td>
<td>Consider the needs of women in all funding decisions by prioritizing subpopulations in which women are overrepresented and addressing vulnerabilities specific to women, including transgender women.</td>
<td>✓LAHSA received $5 million in NOFA bonus funding from HUD to support domestic violence and sexual assault survivors. This funding creates 177 new Rapid Re-Housing (RRH) slots for DV survivors, 15 new DV Transitional Housing (TH) beds, and increases the alignment of the DV and homeless services system by way of new DV housing navigators and mobile case management. ✓LAHSA launched the Domestic Violence and Intimate Partner Violence (DV/IPV) Rapid Re-Housing (RRH) Pilot in October 2017 to implement an RRH program specifically for connecting individuals and families experiencing DV/IPV with permanent housing and supportive services. To date, the Pilot program has received $4.04 million in funding allocations. ✓LAHSA has funded its first Enhanced Bridge Housing site with 16 beds specifically for transgender women and gender non-conforming people, which is planned to begin operation this program year. SSG/HOPICS is the operator.</td>
<td>Funding</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>----</td>
<td>--------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------</td>
<td>--------------</td>
</tr>
<tr>
<td>24</td>
<td>Enhance funding and capacity of service providers to be able to serve an</td>
<td>✓LAHSA, along with system partners, launched an initiative to strengthen cross-sector alignment across housing and supportive services for older adults to better serve the aging population. This initiative adds capacity for outreach at senior centers as well as dedicates case management for this population. Representatives from both the housing and older adults sector have been engaging in a months-long process involving listening sessions, focus groups, and cross-training opportunities to build knowledge, bolster capacity across systems, and identify opportunities for greater system alignment. At the end of the process, they will produce a set of recommendations to optimize referrals and connections in better serving this aging population.</td>
<td>Funding</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>25</td>
<td>*Adopt &quot;just cause&quot; ordinances for eviction prevention, including protections</td>
<td>✓LAHSA has been active on advocating for expansion of tenant rights throughout 2019. This has included LAHSA taking support positions on AB 1482, which would expand just cause eviction protections and cap annual rent increases statewide. LAHSA has been active in soliciting support from the provider community for this legislation and has lobbied several LA-area legislators on the bill. LAHSA has engaged in similar efforts on SB 329, which would prohibit source of income discrimination statewide while also supporting City and County efforts to prohibit source of income discrimination. LAHSA also supported and advocated for AB 53, which would prohibit discrimination by landlords based on history of justice-system involvement.</td>
<td>Non-LAHSA</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>26</td>
<td>Conduct an analysis of what women need to feel safe, build community, and</td>
<td>✓LAHSA staff partners with the LA County Homeless Initiative and other County agencies to implement and evaluate Measure H Strategies D3: Supportive Service Standards for Subsidized Housing and D7: Provide Services and Rental Subsidies for Permanent Supportive Housing.</td>
<td>Non-LAHSA</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>27</td>
<td>Support streamlined and expanded production of multifamily, affordable housing,</td>
<td>✓LAHSA has advocated for policies at the local, state, and federal level to support production and preservation of affordable housing, whether through subsidy or by leveraging market rate development. This has included support of AB 10 at the state level, H.R. 1661 at the federal level, and the County's proposed inclusionary zoning ordinance. In all of LAHSA's advocacy on these pieces of legislation, staff have applied the lens of ensuring that the affordable housing that is created is serving the most marginalized communities, especially those communities that are not often served by traditional tax credit-driven affordable housing development.</td>
<td>Non-LAHSA</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>28</td>
<td>Establish oversight at a system level to monitor for unintended bias in</td>
<td>✓LAHSA staff works with system partners to identify ways to monitor for unintended bias in layered funding and to create flexibility in funding mechanisms.</td>
<td>Non-LAHSA</td>
<td>PENDING</td>
</tr>
<tr>
<td>29</td>
<td>*Encourage property management companies to adopt practices of trauma-informed</td>
<td>✓LAHSA staff continue to identify ways to partner with property management and landlords.</td>
<td>Non-LAHSA</td>
<td>PENDING</td>
</tr>
<tr>
<td>30</td>
<td>Explore the creation of a continuum of housing for human trafficking</td>
<td>✓LAHSA staff collaborates with system partners to identify ways to incorporate housing specifically for human trafficking survivors in the LA Continuum of Care.</td>
<td>Non-LAHSA</td>
<td>PENDING</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>----</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------</td>
<td>--------</td>
</tr>
<tr>
<td>31</td>
<td>Ensure service providers have appropriate policies and practices to protect the confidentiality and safety of participants.</td>
<td>✓LAHSA Commission and the LA CoC Board approved the Housing Protections Under the Violence Against Women Act in the Los Angeles Continuum of Care in late 2017. LAHSA’s VAWA policy requires that all information provided to a housing provider regarding domestic violence, dating violence, sexual assault, stalking, and/or human trafficking, including the fact that an individual is a victim of such violence or stalking, shall be retained in confidence.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>32</td>
<td>*Consider the needs of people with developmental disabilities and mental health challenges.</td>
<td>✓LAHSA staff have created ADA Transition and Self-Evaluation Plans. ADA Transition Plans consist of an evaluation of any architectural barriers that exist within LAHSA HQ as well as LAHSA funded agencies. Similar to the ADA Transition Plan, the Self-Evaluation Plan is a compilation of these extant programmatic barriers along with a plan for how to mitigate those barriers within a reasonable timeframe. Removal and/or mitigation of either of these types of barriers would be beneficial to all participants with disabilities, including those with development disabilities and mental health disabilities.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>33</td>
<td>*Promote client choice (e.g. ask “where and how do you want to feel safe?”) during assessment.</td>
<td>✓LAHSA’s CES Policy Council approved policies on a range of topics organized around the core components of CES: Access, Assessment, Prioritization, Referral (Matching), and in 2018. The CES Assessment Policy outlines that the LA County CES will utilize a standardized assessment process across subpopulations. During the course of the assessment process, participants shall have the right to decline to provide assessment information or may be unable to provide assessment information. Additionally, the LA County CES supports participant choice in the matching process. Prioritized participants who decline a match remain prioritized for available housing resource for which they are eligible in accordance with the Prioritization Policy. To test these and other potential policies, CES Policy Council approved a new organizing framework for policy development that supports increased community engagement and strives for continuous improvement.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>----</td>
<td>-------------------------------------------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------</td>
<td>------------</td>
</tr>
<tr>
<td>34</td>
<td>*Ensure that the health needs of women are considered and addressed, and that services are delivered through a gendered lens, with sensitivity to health, mental health, and substance use-related needs.</td>
<td>✓ LAHSA launched the Bridge Housing for Women program in February 2018 to incorporate enhanced trauma-informed care principles into the bridge housing model, specifically for women experiencing homelessness. The goal of the Bridge Housing for Women program is to provide a temporary housing placement within a trauma-informed environment that serves to bridge participants from homelessness to a permanent housing placement. To deliver services through a gendered lens and support survivors in rebuilding their sense of control and empowerment while avoiding re-traumatization, providers maintain an environment that ensures privacy, confidentiality, and mutual respect among participants. All provider facilities are equipped with trauma-informed care components. All programs have at least one self-identifying woman staff member on-site and at least one licensed clinical staff member (LCSW, LMFT, or similar) to assist with crisis intervention, oversee case coordination, and provide clinical supervision, especially for mental health needs. To date, the Bridge program has: • Received $4.7 million in funding allocations for 100 beds, • Served 225 female-identifying heads of households, and • Connected 69 female-identifying heads of households with permanent housing placements. ✓ In partnership with LAHSA, the Mayor’s A Bridge for Home program provides 147 enhanced bridge housing beds specifically for women. ✓ Additionally, LAHSA funds 52 bridge housing beds and 125 crisis housing beds designated for women.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>35</td>
<td>*Require trauma-informed services in all contracts, and establish monitoring mechanisms to determine that this is being implemented.</td>
<td>✓ All LAHSA-contracted programs must incorporate Trauma Informed Care policies and procedures into their program design and delivery of services, as stated in all contracts. Trauma Informed Care is defined as: an organizational structure and treatment framework that involves understanding, recognizing, and responding to the effects of all types of trauma. Trauma Informed Care also emphasizes physical, psychological, and emotional safety for both participant and providers, and helps participants rebuild a sense of control and empowerment. All LAHSA contractors must develop sets of policies and procedures for educating and training staff on Trauma Informed Care practices and how trauma may adversely affect aspects of a person’s development. LAHSA staff regularly monitor a contractor’s performance and conduct program progress reviews. Monitoring visits focus on the extent to which programs have been implemented and adherence to LAHSA Facility Standards and Program Standards, which outline compliance with Trauma Informed services.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>----</td>
<td>-------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>-----------------</td>
<td>--------------</td>
</tr>
<tr>
<td>36</td>
<td>Ensure project-based sites consider:</td>
<td>✓Trauma Informed Care design elements must be incorporated into all aspects of the Bridge Housing program’s facility and reviewed annually with LAHSA staff, in addition to LAHSA’s Minimum Shelter Standards. Trauma Informed Care works towards building physical and emotional safety for participants and the provider. Privacy and confidentiality must be ensured to develop an emotionally safe atmosphere. Creating a safe, supportive, welcoming, and respectful environment is essential in the Bridge Housing for Women service setting. As such, creating a safe physical environment is one of the primary components of a trauma-informed program. Additionally, Trauma Informed Care design elements to aid in the beautification of the site.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td></td>
<td>o Lighting and security in hallways, elevators, laundry rooms, etc.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Lighting outside facilities (including tree trimming)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Access to safe outdoor space</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Accessibility for older women (e.g. wide corridors, accessible bathrooms and showers)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Service animals</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Beauty of the physical space to promote empowerment, choice, and dignity</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Community spaces with kitchen facilities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Support for community-building</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>o Training/workforce development programs</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>37</td>
<td>Enhance shelter standards to be inclusive of gender diversity.</td>
<td>✓CES Policy Council approved the Interim Housing Practice Standards in December 2018, establishing minimum requirements for the operation of IH programs in Los Angeles County &amp; City. Standards require all interim housing programs to provide safe and adequate accommodations and services based on each participant’s self-identified gender identity. All program administration, staff training, and access to amenities must adhere to LAHSA’s Equal Access and Gender Identity policy, as well as state and federal mandates.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>38</td>
<td>Encourage proportional representation of women on multidisciplinary teams being established and/or funded through Measure H or any other public funds.</td>
<td>✓LAHSA staff conducted a survey to determine the demographic composition of outreach team members in July 2018. The survey results showed that 55% of staff respondents identified as female. LAHSA staff will continue to examine the demographics by gender, race, and ethnicity across all team types to ensure that equity is supported.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>39</td>
<td>*Ensure rapid re-housing programs have flexibility to provide child care support.</td>
<td>✓Rapid Re-Housing programs have the flexibility to provide financial assistance for critical supportive services that help to stabilize the participant(s), such as childcare. Rapid Re-Housing is a Housing First, low barrier, harm reduction, crisis response program focused on quickly resolving the crisis of homelessness for eligible participants and assisting them at moving into a permanent housing situation. Case management and supportive services are provided by Rapid Re-housing staff to assist participants in becoming stable in permanent housing. The primary objective of housing-focused case management and supportive services is to extend support to participants, through an individualized case management relationship, that will ultimately translate to increased housing stability. Case managers help participants to connect with community resources to maximize their ability to pay rent, such as finding affordable childcare so the parent can work.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>40</td>
<td>Improve connections for women to behavioral health services.</td>
<td>LAHSA launched the Domestic Violence and Intimate Partner Violence (DV/IPV) Rapid Re-Housing (RRH) Pilot in October 2017 to implement an RRH program specifically for connecting individuals and families experiencing DV/IPV with permanent housing and supportive services. The goals of the Pilot are to assist program participants with DV/IPV histories to secure permanent housing using permanent housing and supportive services.</td>
<td>Service Delivery</td>
<td>COMPLETE</td>
</tr>
<tr>
<td>41</td>
<td>Incorporate shared housing models into the service delivery system.</td>
<td>LAHSA started gathering shared housing data elements in HMIS to track performance in January 2019. The City of LA funded a shared housing pilot in February 2018 to analyze the efficacy of this type of housing strategy. In an August 2019 report to the City’s Homeless Strategy Committee, the City Administrative Officer (CAO) recommended reserving $5 million for LAHSA to fund a minimum of 400 shared housing slots.</td>
<td>Service Delivery</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>42</td>
<td>Address intergenerational cycles by assessing and treating trauma experienced by children.</td>
<td>LAHSA, DCFS, and Probation are collaborating to implement eleven directives as part of a LA County Board of Supervisors motion approved on November 20, 2018. LAHSA is working with DPSS, DMH, and DPH-SAPC and FSC’s to finalize strategies to improve the co-location of DMH and DPH staff to improve linkages to mental health and substance abuse disorder services. Families are referred to prevention and aftercare services through the contracted community agencies.</td>
<td>Service Delivery</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>43</td>
<td>Distribute know-your-rights cards during street outreach.</td>
<td>LAHSA outreach teams continue to work with clients to equip them with knowledge about their rights and responsibilities.</td>
<td>Service Delivery</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>44</td>
<td>In collaboration with the human trafficking community, establish protocols for when outreach teams identify a trafficking survivor. Protocols should include having peer advocates on call and minimizing involvement of law enforcement to avoid retraumatizing victims.</td>
<td>LAHSA’s outreach teams have received initial training by human trafficking service providers. LAHSA staff are identifying ways to incorporate this training into the new outreach team member boot camp training curriculum.</td>
<td>Service Delivery</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>45</td>
<td>Target prevention resources to older women, as data indicate women are more likely to become homeless as they age.</td>
<td>LAHSA is establishing a countywide Problem-Solving Assistance Fund (PSAF) to enhance Problem-Solving outcomes. The PSAF Request for Proposals (RFP) was released in March 2019. Under this RFP, there is $1.1 million in funding anticipated through State Homeless Emergency Assistance Program (HEAP), Measure H - Strategies A1: Homeless Prevention Program for Families and A5: Homeless Prevention Program for Individuals, and California Emergency Solutions and Housing (CESH). The PSAF will provide limited and one-time financial assistance to individuals and families, including older women, presenting to the homeless crisis response system and/or to public systems of care to ensure a connection to an alternative temporary or permanent housing option.</td>
<td>Service Delivery</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>-----</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>----------------</td>
<td>-----------------</td>
</tr>
</tbody>
</table>
| 46  | *Target prevention resources to women who have experienced violence, especially those who do not meet the federal definition of homelessness.                                                                                                                                       | ✓LAHSA partners with the LA LGBT Center and the Lawyers Preventing & Ending Homelessness Project (PEHP) to connect survivors with legal and prevention resources.  
  
  The Legal Advocacy Project for Survivors at the LA LGBT Center provides LGBTQI+ specific trauma-informed direct legal services of victims of domestic/intimate partner violence, dating violence, sexual assault, stalking, trafficking, and other crime victimization. This service provides comprehensive and holistic services for survivors of violence, hate crimes, discrimination, and law enforcement misconduct. Services include safety planning and crisis intervention, referrals to counseling, mental health, and other supportive services, advocacy with law enforcement, criminal justice agencies, service providers, etc.  
  
  Additionally, the Lawyers Preventing & Ending Homelessness Project (PEHP), was created by seven legal services organizations to remove barriers that prevent people from securing or keeping housing. PEHP is funded by LA County's Measure H and is supported by LAHSA. This project supports legal services for individuals, families, TAY, and individuals who are fleeing or attempting to flee domestic violence, dating violence, sexual assault, human trafficking, or other life-threatening conditions. Each legal services organization coordinates with designated CES agencies in particular SPAs to deliver legal services in their SPA or based on their specialized expertise. The range of legal services include eviction prevention, landlord dispute resolution, housing stabilization, preservation of Section 8 subsidies, and employment law, among others. | Service Delivery | IN DEVELOPMENT |
| 47  | *Provide support to women who are separated from their children, reunifying with their children, and women who have lost their children, including women who have different family compositions (e.g. grandchildren removed from custody).                                                                                                                                                                                                                     | ✓LAHSA hosted Family CES Refinement Workshops with all 8 SPAs in Fall 2019. The goal of the Workshops was to gain firsthand insights from partner agencies that will help refine and improve outcomes for families, specifically for women and their children. The full-day workshop featured exercises and activities that gave participants the opportunity to explore the intricacies of the current system and identify strategies to improve system efficiency.  
  
  ✓LAHSA, the LA County Department of Children and Family Services (DCFS), and Probation are collaborating to implement eleven directives as part of a Board motion approved in November 2018. LAHSA, DCFS, and Public Housing Authorities (PHAs) established a Memorandum of Understanding (MOU) to receive additional Family Unification Program (FUP) vouchers for connecting homeless and at-risk families and youth to approximately 150 housing vouchers in 2018. A referral process was established and LASHA and DCFS began referring families and youth to apply for HACLA vouchers in 2019, using the CES community ques based on highest acuity through the CES Survey.  
  
  Additionally, LAHSA is working with DPSS, DMH, and DPH-SAPC and FSC’s to finalize strategies to improve the co-location of DMH and DPH staff to improve linkages to mental health and substance abuse disorder services. Families are referred to prevention and aftercare services through the contracted community agencies. | Service Delivery | IN DEVELOPMENT |
**LAHSA’s Ad Hoc Committee on Women and Homelessness: Project Updates**  
*November 15, 2019*

<table>
<thead>
<tr>
<th>#</th>
<th>RECOMMENDATION</th>
<th>PROJECT UPDATE</th>
<th>COMPONENT TYPE</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>48</td>
<td><em>Develop after hours resources and protocol for individuals in need of interim housing that are not administered by law enforcement, with a priority on developing after hours service teams comprised of directly impacted people.</em></td>
<td>LAHSA staff partners with advocates, service providers, and relevant City and County agencies to identify resources for serving clients after hours, and evaluate the merits and drawbacks of this approach.</td>
<td>Service Delivery</td>
<td>PENDING</td>
</tr>
<tr>
<td>49</td>
<td><em>Make trainings available to all providers, not only those funded by LAHSA.</em></td>
<td>The Centralized Training Academy (CTA) trainings and education resources are available for all nonprofit homeless service providers in the Greater Los Angeles region. To date, the CTA has trained 189 service providers and 2,491 staff members.</td>
<td>Training and Capacity Building</td>
<td>COMPLETE</td>
</tr>
</tbody>
</table>
| 50 | *Support the identification, development, and training for jobs in the homeless services system.* | The Los Angeles Homeless Service Professionals (HSP) has hosted five job fairs since 2017 to fill hundreds of positions within the homeless services field throughout the Greater Los Angeles region. To date, the LA HSP job fairs have been attended by 100 service providers and secured 500 people with jobs.  
The LA HSP is a partnership with LAHSA, Mayor Eric Garcetti, the County of Los Angeles Homeless Initiative, United Way of Greater Los Angeles, the City of LA’s Workforce Development Board (WDB), the Economic and Workforce Development Department (EWDD), the County’s Workforce Development, Aging and Community Services (WDACS), host West Los Angeles College (WLAC), and the CSUS, comprised of the five California State Universities that serve the greater Los Angeles region. The job fairs comprise employers in the homeless services field looking to fill positions at all levels, from case managers, outreach workers, and housing navigators to professional and executive level positions with advanced degrees. Resume reviewing and other job-seeking resources are also made available.  
Additionally, LAHSA attended the kick-off event for Careers for a Cause, an initiative led by Supervisor Mark Ridley-Thomas. This is a pilot project to make new jobs in the expanding homeless services sector available to people in low-income communities looking for work. The program is offered at Los Angeles Southwest College as a non-credit pre-employment cohort in Social and Homeless Services.  
In total, LAHSA’s recruitment efforts have secured 2,750 people with jobs through joint workforce development efforts with City and County partners. | Training and Capacity Building | COMPLETE |
| 51 | *Create a working group to comprehensively address training needs for providers and ensure trainings address the needs of women experiencing or at risk of homelessness. This group should include individuals with lived experience.* | LAHSA facilitated a workgroup comprised of service providers and the lived experience groups to inform the conceptualization of the Centralized Training Academy (CTA) beginning in April 2017.  
The workgroup concluded its work in September 2017 due to the release of the CTA RFP. | Training and Capacity Building | COMPLETE |
| 52 | *Provide regular, ongoing training on trauma-informed care.* | A Trauma Informed Care webinar was launched as part of the Centralized Training Academy (CTA) in May 2019. To date, 29 service providers and 66 staff members have attended this training.  
The core set of CTA trainings adhere to evidence-based practices of trauma-informed care, cultural humility, housing first, and harm reduction. | Training and Capacity Building | COMPLETE |
<p>| 53 | Evaluate trainings as they are implemented. | All Centralized Training Academy (CTA) training participants complete post-training surveys to provide feedback for future improvements. | Training and Capacity Building | COMPLETE |</p>
<table>
<thead>
<tr>
<th>#</th>
<th>RECOMMENDATION</th>
<th>PROJECT UPDATE</th>
<th>COMPONENT TYPE</th>
<th>STATUS</th>
</tr>
</thead>
<tbody>
<tr>
<td>54</td>
<td>Integrate the following topics into regular, ongoing training opportunities for providers throughout the homeless service delivery system:  - Safety planning  - Human trafficking  - Domestic violence  - Gender and sexual diversity  - Navigating the foster care and child welfare system</td>
<td>✓ LAHSA staff and SPA-based Domestic Violence Coordinators, in partnership with the Domestic Violence Homeless Service Coalition, provide ongoing training to housing service providers on domestic violence, safety planning, and DV-related best practices and regulations. To date, the SPA DV Coordinators have trained 18 housing service providers and 544 staff members.  Three organizations were recently approved to become Centralized Training Academy (CTA) trainers, including specialization on the following topics:  - Domestic Violence 101  - The Impact of Domestic Violence on Children  - Trauma Informed Care Basics  - Protecting the Confidentiality of Domestic Violence Survivors  - Risk Assessment and Safety Planning  - The Intersection of Domestic Violence and Homelessness – Domestic Violence Housing First</td>
<td>Training and Capacity Building</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>55</td>
<td>Ensure housing navigators have training to identify women who may be eligible for resources designated to specific subpopulations (e.g. veterans, persons with AIDS).</td>
<td>✓ LAHSA staff and SPA-based Domestic Violence Coordinators provide ongoing training and coaching to housing navigators to support them in identifying survivor-specific resources. To date, the SPA DV Coordinators have trained 18 housing service providers and 544 staff members.  LAHSA continues to provide leadership and capacity supports for systems alignment efforts and initiatives between the victim service provider community and CES.</td>
<td>Training and Capacity Building</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>56</td>
<td>*Include people with lived experience as part of trainings.</td>
<td>✓ LAHSA has identified a cultural competency trainer to develop an HR 101 web-based training to support trauma informed hiring practices of staff with lived experience.  LAHSA has continued to solicit bids for the Centralized Training Academy (CTA) RFQ process to identify additional trainers to develop and deliver training on additional trainings requested. A trauma informed care webinar was launched as part of the CTA in May 2019 and is available in the CTA.</td>
<td>Training and Capacity Building</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>57</td>
<td>*Support cross-system training and capacity building between the homeless services and workforce development systems.</td>
<td>✓ The LA County CEO’s Office and Corporation for Supportive Housing (CSH) convened an Employment &amp; Homelessness Taskforce focused on increasing capacity and coordination between the workforce development and homeless services systems.  As part of the Taskforce’s efforts, LAHSA will be spearheading an initiative to develop and implement trainings between LAHSA, the Department of Public Social Service (DPSS), and Workforce, Development, Aging and Community Services (WDACS). The Project will launch with an evaluation of training curriculum offered by LAHSA, DPSS, and WDACS to identify any current barriers, as well as opportunities, for resource and referral development and best practices. Evaluation will inform creation of new cross-system trainings to be implemented as a regional pilot in Fall 2019.</td>
<td>Training and Capacity Building</td>
<td>IN DEVELOPMENT</td>
</tr>
<tr>
<td>#</td>
<td>RECOMMENDATION</td>
<td>PROJECT UPDATE</td>
<td>COMPONENT TYPE</td>
<td>STATUS</td>
</tr>
<tr>
<td>----</td>
<td>--------------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>------------------------------</td>
<td>---------------------</td>
</tr>
</tbody>
</table>
| 58 | *Support the creation of homeless system navigators focused on workforce development. | ✓The LA County CEO’s Office and Corporation for Supportive Housing (CSH) convened an Employment & Homelessness Taskforce focused on increasing capacity and coordination between the workforce development and homeless services systems.  
     As part of the Taskforce’s efforts, LAHSA will be spearheading an initiative to develop and implement trainings between LAHSA, the Department of Public Social Service (DPSS), and Workforce, Development, Aging and Community Services (WDACS). The Project will launch with an evaluation of training curriculum offered by LAHSA, DPSS, and WDACS to identify any current barriers, as well as opportunities, for resource and referral development and best practices. Evaluation will inform creation of new cross-system trainings to be implemented as a regional pilot in Fall 2019. | Training and Capacity Building | IN DEVELOPMENT       |
| 59 | *Provide technical assistance to expand providers’ capacity to meaningfully incorporate individuals with lived experience into planning and decision-making. | ✓LAHSA has identified a cultural competency trainer to develop an HR 101 web-based training to support trauma-informed hiring practices of staff with lived experience. | Training and Capacity Building | IN DEVELOPMENT       |
Progress Update: LAHSA’s Ad Hoc Committee on Women & Homelessness

Prepared for the LAHSA Commission
Friday, November 15, 2019
Background...
Committee Background

• Formed in response to the recognition that women experiencing homelessness face unique risks and challenges

• Purpose was to understand, consider, and address the needs of women within the homeless service delivery system

• Final report released August 2017

• Biannual progress reports to LAHSA’s Commission
Committee Members

LAHSA Commission Committee Members
Wendy Greuel, Chair
Sarah Dusseault

Committee Members
Chancela Al-Mansour
Housing Rights Center

Becky Dennison
Venice Community Housing

Elizabeth Eastlund
Rainbow Services
City of Los Angeles Domestic Violence Task Force

Maria Funk
Los Angeles County Department of Mental Health

Silvia Hernandez
Community Action Network

Drian Juarez
Los Angeles LGBT Center

Veronica Lewis
SSG HOPICS

Shamāiah Manriquez
Author and Advocate

Christine Margiotta
Social Venture Partners Los Angeles

Anne Miskey
Downtown Women’s Center

Alisa Orduna
City of Los Angeles

Jessica Postigo
Commission on the Status of Women, City of Los Angeles, Housing and Community Investment Department

Molly Rysman
Office of Supervisor Sheila Kuehl

Amanda Sadra
Office of U.S. Senator Dianne Feinstein

Amiyoko Shabazz
Downtown Women’s Center

Cheri Todoroff
Los Angeles County Department of Health Services

Dhakshike Wickrema
Office of Supervisor Mark Ridley-Thomas
Today’s presentation will cover:

• Overview of Ad Hoc Committee on Women & Homelessness
• Update on Ad Hoc Committee on Women & Homelessness Recommendations
• Next Steps
• Q&A
Overview of Emergent Themes

- Lack of housing resources
- Involvement of individuals with lived experience
- Women experience high rates of DV/IPV
- Enhanced training and technical assistance
- Gender and trauma-informed service delivery
Overview of Recommendations

Emergent Themes

- Advocacy & Policy
- Data & Reporting
- Funding
- Service Delivery
- Training & Capacity Building
Update on Recommendations...
Develop a LA CoC-wide gender non-discrimination policy.

Key Accomplishments:

✓ In August 2017, LAHSA Commission and LA CoC Board approved *Equal Access and Gender Identity: Ensuring Equal Access in Accordance with an Individual’s Gender Identity in the LA CoC.*

✓ Funded programs must ensure alignment with policy in relation to several service areas, such as:
  • Including access to gender-specific facilities and ensuring safety and privacy

✓ *Interim Housing and Rapid Re-Housing Minimum Practice Standards* include alignment with gender non-discrimination policy.
Rigorously fund rapid re-housing.

Key Accomplishments:

✓ The Committee played a pivotal role in discussions over initial Measure H funding priorities, particularly for strategy B3: Expand Rapid Re-Housing (RRH).

✓ In October 2017 LAHSA launched the Domestic Violence and Intimate Partner Violence RRH Pilot. To date, the Pilot has:

  • Received $4.04 million to serve 166 female-identifying heads of households
  • Connected 137 participants with permanent housing placements

✓ LAHSA remains committed to scaling and refining RRH as a critical housing resource.
Fund prevention services (e.g. legal services, eviction prevention).

Key Accomplishments:

✓ Expansion of system-wide Problem-Solving (aka “Diversion” or “Rapid Resolution”)
  - In partnership with Frontline Services with funding from Measure H and State’s Homeless Emergency Aid Program (HEAP)
  - LAHSA will host a series of trainings throughout the county for homeless service providers and across public agencies
  - Training specifically for victim service providers

✓ Establishing countywide Problem-Solving Assistance Fund
  - Provides limited and one-time financial assistance to individuals and families
Ensure that the health needs of women are considered and addressed, and that services are delivered through a gendered lens, with sensitivity to health, mental health, and substance use-related needs.

Key Accomplishments:

✓ In February 2018, LAHSA launched Bridge Housing for Women program.
  • Provides temporary housing placement in trauma-informed environment
  • Bridges participants from homelessness to a permanent housing placement
  • All programs have at least one self-identifying woman staff member on-site and at licensed clinical staff member (LCSW, LMFT, or similar)

✓ To date, the Bridge Housing for Women program received $4.7 million in funding for 100 beds for women.

✓ The City of LA Mayor’s A Bridge Home program provides additional 147 beds for women.
Target prevention resources to women who have experienced violence, especially those who do not meet the federal definition of homelessness.

Key Accomplishments:

✓ LAHSA connects survivors with legal and prevention resources.

- The Legal Advocacy Project for Survivors at the LA LGBT Center:
  - LGBTQI+ specific trauma-informed direct legal services for DV survivors and other violent crimes
  - Supportive services (e.g. counseling referrals) and advocacy (e.g. with criminal justice agencies)

- The Lawyers Preventing & Ending Homelessness Project (PEHP):
  - Created by seven legal services organizations who coordinate with designated CES agencies
  - For all who are fleeing or attempting to flee domestic violence, dating violence, sexual assault, human trafficking, or other life-threatening conditions.
Integrate topics such as domestic violence, human trafficking, and gender and sexual diversity into regular, ongoing training opportunities for providers throughout the homeless service delivery system.

Key Accomplishments:

- SPA-based DV Coordinators provide ongoing trainings to housing service providers:
  - To date, 18 housing service providers and 544 staff members were trained

- Several organizations were approved to become Centralized Training Academy (CTA) trainers on:
  - Domestic Violence 101
  - Impact of Domestic Violence on Children
  - Trauma-Informed Care Basics
  - Protecting Confidentiality of Survivors
  - Risk Assessment and Safety Planning

- CTA trainings and resources incorporate DV topics into ongoing trainings:
  - To date, the CTA has trained 189 service providers and 2,491 staff members.
Status of Recommendations

- Advocacy & Policy
- Data & Reporting
- Funding
- Service Delivery
- Training & Capacity Building

Implementation
Next Steps...
Next Steps

• Biannual report-backs to LAHSA Commission with update on progress to-date

• Support and participation in women-related leadership initiatives (i.e. Domestic Violence Homeless Services Coalition)

• Continued capacity building for homeless services and victim services alignment

• Commitment to leveraging efforts with Ad Hoc Committee on Black People Experiencing Homelessness
Faith Initiatives

Presentation to LAHSA Commission

November 15, 2019
1. Purpose and Goals of Engaging Faith Based Organizations (FBOs)
2. Overview of Past Efforts
3. Update of Current Efforts
   a. Summary of Outreach Conducted
   b. Key Themes Raised by FBOs
   c. Services Provided by FBOs
   d. Expanded Role of FBOs
4. Next steps
5. Q&A
Purpose and Goals

Purpose: To build on past engagement with FBOs and better incorporate and expand their unique contributions within the homeless delivery system.

Why FBOs?
• FBOs are critical and often underutilized partners in ending homelessness; their deep community roots help to humanize homelessness and mobilize communities.
• FBO's address gaps in resources and services.
• Without faith-based partners at the table, communities will not be able to truly envision an end to homelessness.

Goals:
• Include FBOs in current CES system.
• Recognize FBO’s philosophy and approach to homeless services.
• Define expanded role for FBOs and support partnerships.
Overview of Past Efforts

In 2017 LA County’s Homeless Initiative and LA Voice hosted a faith summit. The summit informed the following:

• Successful models and best practices
• Highlighted importance of partnering and engaging faith leaders
• Discussed lack of resources and competing priorities

As follow-up, LAHSA co-hosted local listening sessions in each of the 8 Service Planning Areas.

The listening sessions highlighted the faith-based community’s desire for support and a clear role in the Coordinated Entry System (CES).
Summary of Outreach Conducted

LA VOICE

TEMPLE CITY COALITION

CANN - Churches Assisting Neighbors Network
San Gabriel Valley

SOUTH BAY HOMELESS DRUG & ALCOHOL TREATMENT

FACE

L.A. UNIFIED SCHOOL DISTRICT

Pinstripes

LOS ANGELES COUNTY

DEPARTMENT OF MENTAL HEALTH

People Assisting The Homeless

PATH

Tzu Chi USA

LAHSA

Los Angeles

HOMELESS SERVICES AUTHORITY

Working Together to End Homelessness in Los Angeles

WARD AFRICAN METHODIST EPISCOPAL CHURCH

Downey Clergy Council

GATEWAY CITIES

HZIA

Mike A. Gipson

DISTRICT 64
FBOs expressed a desire to:

1. Be included at decision-making tables.
2. Receive regular training and communication about the Los Angeles Homeless Service Delivery System, including available funding and services.
3. Grow the range of services offered by individual FBOs.
4. Work with LAHSA to develop a Faith-Based Organization Strategic Plan to further integrate FBOs into CES.
Role of FBOs in CES

COORDINATED ENTRY SYSTEM

Housing Navigation / Case Management / Supportive Services

CES Point of Entry

Assessment

Problem Solving

Interim Housing

Affordable

Transitional

RR

PSH
Next Steps

Faith Based Initiative:
• Continue to engage FBOs and provide support as appropriate
• Develop and obtain feedback on Faith Initiatives' Strategic Plan

For Commission:
• Support and advocate for LAHSA’s Faith Initiatives
• Promote and attend local LAHSA faith convenings in SPAs
• Promote and attend annual information sessions
Questions?

For additional information please contact us at:

faithoutreach@lahsa.org