Standard Assessment Process

Standard Assessment Process Policy

The LA County CES will utilize a standardized assessment process. Although different CES subpopulations may use different assessment tools (e.g. VI-FSPDAT, CES Survey Packet, and Next Step Tool), the tools within each subpopulation (families with children, adults, and youth) shall be consistent and follow a standardized process flow.

Client Refusal or Inability to Provide Assessment Information Policy

During the course of CES assessment, participants shall have the right to decline to provide assessment information, or may be unable to provide assessment information. CES assessor shall make every effort to assess and resolve a participant’s housing crisis based on the information available. When the lack of a response limits the variety of referral options available, CES assessor shall communicate to participants that complete and accurate responses could increase referral options.

Assessor Training Policy

The LA County CES shall provide training opportunities at least once annually to organizations and/or staff persons at organizations that perform an assessment role. The purpose of the training is to provide all staff involved in standardized assessments with instruction and materials that clearly describe the methods by which assessments are to be conducted with fidelity to the LA County CES written policies and procedures.